

Social Media Agency-wise Data (15th Oct 2021 - 22nd Dec 2022) in Delhi-NCR

| S. No. | Agency | Total No. of Complaints Received | Total No. of Complaints Resolved(% Resolved) | | Total No. of Complaints Not Resolved(% Not Resolved) | |
|--------|----------------------------------|----------------------------------|--|--------------|--|--------------|
| | | | | | | |
| 1 | PWD | 186 | 137 | (74%) | 49 | (26%) |
| 2 | DSIIDC | 8 | 8 | (100%) | 0 | (0%) |
| 3 | DMRC | 21 | 13 | (62%) | 8 | (38%) |
| 4 | DDA | 151 | 87 | (58%) | 64 | (42%) |
| 5 | Irrigation & Flood Control deptt | 53 | 43 | (81%) | 10 | (19%) |
| 6 | Delhi Jal Board | 207 | 150 | (72%) | 57 | (28%) |
| 7 | Delhi Trpt Dept | 51 | 50 | (98%) | 1 | (2%) |
| 8 | DPCC | 50 | 45 | (90%) | 5 | (10%) |
| 9 | EDMC | 142 | 28 | (20%) | 114 | (80%) |
| 10 | North DMC | 369 | 56 | (15%) | 313 | (85%) |
| 11 | NEW DELHI DMC | 3 | 0 | (0%) | 3 | (100%) |
| 12 | SDMC | 705 | 250 | (35%) | 455 | (65%) |
| 13 | Delhi Traffic Police | 212 | 169 | (80%) | 43 | (20%) |
| 14 | RO_Ghaziabad | 94 | 41 | (44%) | 53 | (56%) |
| 15 | MC_Ghaziabad | 164 | 61 | (37%) | 103 | (63%) |
| 16 | RO_GrNoida | 59 | 59 | (100%) | 0 | (0%) |
| 17 | Greater Noida Authority | 154 | 133 | (86%) | 21 | (14%) |
| 18 | RO_Noida | 107 | 88 | (82%) | 19 | (18%) |
| 19 | Noida Authority | 712 | 433 | (61%) | 279 | (39%) |
| 20 | GMDA | 61 | 22 | (36%) | 39 | (64%) |
| 21 | RO Faridabad | 31 | 8 | (26%) | 23 | (74%) |
| 22 | MC_Faridabad | 205 | 68 | (33%) | 137 | (67%) |
| 23 | Mun Corp Gurugram | 800 | 463 | (58%) | 337 | (42%) |
| 24 | HSPCBS Gurugram | 16 | 15 | (94%) | 1 | (6%) |
| 25 | HSPCBN Gurugram | 23 | 19 | (83%) | 4 | (17%) |
| 26 | Ballabhgarh | 5 | 4 | (80%) | 1 | (20%) |
| 27 | RSPCB | 10 | 0 | (0%) | 10 | (100%) |
| 28 | NHAI | 8 | 4 | (50%) | 4 | (50%) |
| | Total | 4607 | 2454 | (53%) | 2153 | (47%) |