

Social Media Agency-wise Data (15th Oct 2021 - 20th Dec 2022) in Delhi-NCR							No. of Complaints Increased/D ecreased
S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)		
1	PWD	184	137	(74%)	47	(26%)	
2	DSIIDC	9	7	(78%)	2	(22%)	
3	DMRC	21	13	(62%)	8	(38%)	
4	DDA	148	87	(59%)	61	(41%)	
5	Irrigation & Flood Control deptt	52	43	(83%)	9	(17%)	1
6	Delhi Jal Board	206	149	(72%)	57	(28%)	2
7	Delhi Trpt Dept	49	48	(98%)	1	(2%)	1
8	DPCC	49	45	(92%)	4	(8%)	
9	EDMC	142	28	(20%)	114	(80%)	
10	North DMC	368	56	(15%)	312	(85%)	
11	NEW DELHI DMC	3	0	(0%)	3	(100%)	
12	SDMC	701	250	(36%)	451	(64%)	3
13	Delhi Traffic Police	212	170	(80%)	42	(20%)	
14	RO_Ghaziabad	93	41	(44%)	52	(56%)	
15	MC_Ghaziabad	161	61	(38%)	100	(62%)	1
16	RO_GrNoida	60	59	(98%)	1	(2%)	
17	Greater Noida Authority	151	133	(88%)	18	(12%)	1
18	RO_Noida	107	88	(82%)	19	(18%)	
19	Noida Authority	710	433	(61%)	277	(39%)	4
20	GMDA	61	22	(36%)	39	(64%)	2
21	RO Faridabad	29	8	(28%)	21	(72%)	1
22	MC_Faridabad	204	68	(33%)	136	(67%)	2
23	Mun Corp Gurugram	790	455	(58%)	335	(42%)	10
24	HSPCBS Gurugram	15	15	(100%)	0	(0%)	
25	HSPCBN Gurugram	23	19	(83%)	4	(17%)	
26	Ballabhgarh	5	4	(80%)	1	(20%)	
27	RSPCB	10	0	(0%)	10	(100%)	
28	NHAI	8	4	(50%)	4	(50%)	
	<b>Total</b>	<b>4571</b>	<b>2443</b>	<b>(53%)</b>	<b>2128</b>	<b>(47%)</b>	<b>28</b>