

Social Media Agency-wise Data (15th Oct 2021 - 19th Dec 2022) in Delhi-NCR							No. of Complaints Increased/D ecreased
S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)		
1	PWD	184	137	(74%)	47	(26%)	3
2	DSIIDC	9	7	(78%)	2	(22%)	
3	DMRC	21	13	(62%)	8	(38%)	
4	DDA	148	87	(59%)	61	(41%)	2
5	Irrigation & Flood Control deptt	51	43	(84%)	8	(16%)	
6	Delhi Jal Board	204	149	(73%)	55	(27%)	
7	Delhi Trpt Dept	48	48	(100%)	0	(0%)	
8	DPCC	49	45	(92%)	4	(8%)	
9	EDMC	142	28	(20%)	114	(80%)	
10	North DMC	368	56	(15%)	312	(85%)	
11	NEW DELHI DMC	3	0	(0%)	3	(100%)	
12	SDMC	698	250	(36%)	448	(64%)	3
13	Delhi Traffic Police	212	170	(80%)	42	(20%)	
14	RO_Ghaziabad	93	41	(44%)	52	(56%)	
15	MC_Ghaziabad	160	61	(38%)	99	(62%)	1
16	RO_GrNoida	60	59	(98%)	1	(2%)	
17	Greater Noida Authority	150	132	(88%)	18	(12%)	1
18	RO_Noida	107	88	(82%)	19	(18%)	
19	Noida Authority	706	433	(61%)	273	(39%)	
20	GMDA	59	22	(37%)	37	(63%)	
21	RO Faridabad	28	8	(29%)	20	(71%)	
22	MC_Faridabad	202	68	(34%)	134	(66%)	1
23	Mun Corp Gurugram	780	453	(58%)	327	(42%)	4
24	HSPCBS Gurugram	15	15	(100%)	0	(0%)	
25	HSPCBN Gurugram	23	19	(83%)	4	(17%)	
26	Ballabhgarh	5	4	(80%)	1	(20%)	
27	RSPCB	10	0	(0%)	10	(100%)	
28	NHAI	8	4	(50%)	4	(50%)	
	<b>Total</b>	<b>4543</b>	<b>2440</b>	<b>(54%)</b>	<b>2103</b>	<b>(46%)</b>	<b>15</b>