

Social Media Agency-wise Data (15th Oct 2021 - 18th Dec 2022) in Delhi-NCR

| S. No. | Agency | Total No. of Complaints Received | Total No. of Complaints Resolved(% Resolved) | | Total No. of Complaints Not Resolved(% Not Resolved) | |
|--------|----------------------------------|----------------------------------|--|--------------|--|--------------|
| | | | | | | |
| 1 | PWD | 181 | 137 | (76%) | 44 | (24%) |
| 2 | DSIIDC | 9 | 7 | (78%) | 2 | (22%) |
| 3 | DMRC | 21 | 13 | (62%) | 8 | (38%) |
| 4 | DDA | 146 | 87 | (60%) | 59 | (40%) |
| 5 | Irrigation & Flood Control deptt | 51 | 43 | (84%) | 8 | (16%) |
| 6 | Delhi Jal Board | 204 | 149 | (73%) | 55 | (27%) |
| 7 | Delhi Trpt Dept | 48 | 48 | (100%) | 0 | (0%) |
| 8 | DPCC | 49 | 45 | (92%) | 4 | (8%) |
| 9 | EDMC | 142 | 28 | (20%) | 114 | (80%) |
| 10 | North DMC | 368 | 56 | (15%) | 312 | (85%) |
| 11 | NEW DELHI DMC | 3 | 0 | (0%) | 3 | (100%) |
| 12 | SDMC | 695 | 250 | (36%) | 445 | (64%) |
| 13 | Delhi Traffic Police | 212 | 168 | (79%) | 44 | (21%) |
| 14 | RO_Ghaziabad | 93 | 41 | (44%) | 52 | (56%) |
| 15 | MC_Ghaziabad | 159 | 61 | (38%) | 98 | (62%) |
| 16 | RO_GrNoida | 60 | 59 | (98%) | 1 | (2%) |
| 17 | Greater Noida Authority | 149 | 132 | (89%) | 17 | (11%) |
| 18 | RO_Noida | 107 | 88 | (82%) | 19 | (18%) |
| 19 | Noida Authority | 706 | 433 | (61%) | 273 | (39%) |
| 20 | GMDA | 59 | 22 | (37%) | 37 | (63%) |
| 21 | RO Faridabad | 28 | 8 | (29%) | 20 | (71%) |
| 22 | MC_Faridabad | 201 | 68 | (34%) | 133 | (66%) |
| 23 | Mun Corp Gurugram | 776 | 452 | (58%) | 324 | (42%) |
| 24 | HSPCBS Gurugram | 15 | 15 | (100%) | 0 | (0%) |
| 25 | HSPCBN Gurugram | 23 | 19 | (83%) | 4 | (17%) |
| 26 | Ballabhgarh | 5 | 4 | (80%) | 1 | (20%) |
| 27 | RSPCB | 10 | 0 | (0%) | 10 | (100%) |
| 28 | NHAI | 8 | 4 | (50%) | 4 | (50%) |
| | Total | 4528 | 2437 | (54%) | 2091 | (46%) |