

**Social Media Agency-wise Data (15th Oct 2021 - 13th Dec 2022) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	178	136	(76%)	42	(24%)
2	DSIIDC	7	7	(100%)	0	(0%)
3	DMRC	21	13	(62%)	8	(38%)
4	DDA	145	87	(60%)	58	(40%)
5	Irrigation & Flood Control deptt	53	43	(81%)	10	(19%)
6	Delhi Jal Board	202	149	(74%)	53	(26%)
7	Delhi Trpt Dept	48	48	(100%)	0	(0%)
8	DPCC	48	45	(94%)	3	(6%)
9	EDMC	141	28	(20%)	113	(80%)
10	North DMC	360	56	(16%)	304	(84%)
11	NEW DELHI DMC	3	0	(0%)	3	(100%)
12	SDMC	687	250	(36%)	437	(64%)
13	Delhi Traffic Police	210	168	(80%)	42	(20%)
14	RO_Ghaziabad	93	41	(44%)	52	(56%)
15	MC_Ghaziabad	158	61	(39%)	97	(61%)
16	RO_GrNoida	59	59	(100%)	0	(0%)
17	Greater Noida Authority	150	132	(88%)	18	(12%)
18	RO_Noida	105	88	(84%)	17	(16%)
19	Noida Authority	685	431	(63%)	254	(37%)
20	GMDA	59	22	(37%)	37	(63%)
21	RO Faridabad	28	8	(29%)	20	(71%)
22	MC_Faridabad	201	68	(34%)	133	(66%)
23	Mun Corp Gurugram	767	448	(58%)	319	(42%)
24	HSPCBS Gurugram	15	15	(100%)	0	(0%)
25	HSPCBN Gurugram	23	19	(83%)	4	(17%)
26	Ballabhgarh	5	4	(80%)	1	(20%)
27	RSPCB	10	0	(0%)	10	(100%)
28	NHAI	7	4	(57%)	3	(43%)
	<b>Total</b>	<b>4468</b>	<b>2430</b>	<b>(54%)</b>	<b>2038</b>	<b>(46%)</b>