

Social Media Agency-wise Data (15th Oct 2021 - 05th Dec 2022) in Delhi-NCR

| S. No. | Agency | Total No. of Complaints Received | Total No. of Complaints Resolved(% Resolved) | | Total No. of Complaints Not Resolved(% Not Resolved) | |
|--------|----------------------------------|----------------------------------|--|--------------|--|--------------|
| | | | | | | |
| 1 | PWD | 177 | 136 | (77%) | 41 | (23%) |
| 2 | DSIIDC | 7 | 7 | (100%) | 0 | (0%) |
| 3 | DMRC | 21 | 13 | (62%) | 8 | (38%) |
| 4 | DDA | 144 | 87 | (60%) | 57 | (40%) |
| 5 | Irrigation & Flood Control deptt | 53 | 43 | (81%) | 10 | (19%) |
| 6 | Delhi Jal Board | 200 | 149 | (75%) | 51 | (26%) |
| 7 | Delhi Trpt Dept | 48 | 47 | (98%) | 1 | (2%) |
| 8 | DPCC | 48 | 45 | (94%) | 3 | (6%) |
| 9 | EDMC | 138 | 28 | (20%) | 110 | (80%) |
| 10 | North DMC | 357 | 56 | (16%) | 301 | (84%) |
| 11 | NEW DELHI DMC | 3 | 0 | (0%) | 3 | (100%) |
| 12 | SDMC | 681 | 250 | (37%) | 431 | (63%) |
| 13 | Delhi Traffic Police | 202 | 168 | (83%) | 34 | (17%) |
| 14 | RO_Ghaziabad | 93 | 41 | (44%) | 52 | (56%) |
| 15 | MC_Ghaziabad | 156 | 61 | (39%) | 95 | (61%) |
| 16 | RO_GrNoida | 59 | 59 | (100%) | 0 | (0%) |
| 17 | Greater Noida Authority | 149 | 132 | (89%) | 17 | (11%) |
| 18 | RO_Noida | 103 | 88 | (85%) | 15 | (15%) |
| 19 | Noida Authority | 675 | 430 | (64%) | 245 | (36%) |
| 20 | GMDA | 56 | 22 | (39%) | 34 | (61%) |
| 21 | RO Faridabad | 26 | 8 | (31%) | 18 | (69%) |
| 22 | MC_Faridabad | 199 | 68 | (34%) | 131 | (66%) |
| 23 | Mun Corp Gurugram | 756 | 446 | (59%) | 310 | (41%) |
| 24 | HSPCBS Gurugram | 15 | 15 | (100%) | 0 | (0%) |
| 25 | HSPCBN Gurugram | 23 | 19 | (83%) | 4 | (17%) |
| 26 | Ballabgarh | 5 | 4 | (80%) | 1 | (20%) |
| 27 | RSPCB | 10 | 0 | (0%) | 10 | (100%) |
| 28 | NHAI | 7 | 4 | (57%) | 3 | (43%) |
| | Total | 4411 | 2426 | (55%) | 1985 | (45%) |