| <b>S. No.</b> | <b>Agency</b><br>PWD             | Total No. of<br>Complaints Received | Total No. of Complaints Resolved(% Resolved) |        | Total No. of Complaints Not Resolved(% Not Resolved) |        |
|---------------|----------------------------------|-------------------------------------|----------------------------------------------|--------|------------------------------------------------------|--------|
|               |                                  |                                     | 136                                          | (77%)  | 41                                                   | (23%)  |
| 2             | DSIIDC                           | 7                                   | 7                                            | (100%) | 0                                                    | (0%)   |
| 3             | DMRC                             | 21                                  | 13                                           | (62%)  | 8                                                    | (38%)  |
| 4             | DDA                              | 142                                 | 87                                           | (61%)  | 55                                                   | (39%)  |
| 5             | Irrigation & Flood Control deptt | 53                                  | 43                                           | (81%)  | 10                                                   | (19%)  |
| 6             | Delhi Jal Board                  | 200                                 | 149                                          | (75%)  | 51                                                   | (26%)  |
| 7             | Delhi Trpt Dept                  | 48                                  | 46                                           | (96%)  | 2                                                    | (4%)   |
| 8             | DPCC                             | 48                                  | 45                                           | (94%)  | 3                                                    | (6%)   |
| 9             | EDMC                             | 135                                 | 28                                           | (21%)  | 107                                                  | (79%)  |
| 10            | North DMC                        | 353                                 | 56                                           | (16%)  | 297                                                  | (84%)  |
| 11            | NEW DELHI DMC                    | 3                                   | 0                                            | (0%)   | 3                                                    | (100%) |
| 12            | SDMC                             | 677                                 | 250                                          | (37%)  | 427                                                  | (63%)  |
| 13            | Delhi Traffic Police             | 201                                 | 167                                          | (83%)  | 34                                                   | (17%)  |
| 14            | RO_Ghaziabad                     | 91                                  | 41                                           | (45%)  | 50                                                   | (55%)  |
| 15            | MC_Ghaziabad                     | 154                                 | 61                                           | (40%)  | 93                                                   | (60%)  |
| 16            | RO_GrNoida                       | 59                                  | 59                                           | (100%) | 0                                                    | (0%)   |
| 17            | Greater Noida Authority          | 149                                 | 132                                          | (89%)  | 17                                                   | (11%)  |
| 18            | RO_Noida                         | 103                                 | 88                                           | (85%)  | 15                                                   | (15%)  |
| 19            | Noida Authority                  | 668                                 | 430                                          | (64%)  | 238                                                  | (36%)  |
| 20            | GMDA                             | 56                                  | 22                                           | (39%)  | 34                                                   | (61%)  |
| 21            | RO Faridabad                     | 25                                  | 8                                            | (32%)  | 17                                                   | (68%)  |
| 22            | MC_Faridabad                     | 198                                 | 68                                           | (34%)  | 130                                                  | (66%)  |
| 23            | Mun Corp Gurugram                | 751                                 | 446                                          | (59%)  | 305                                                  | (41%)  |
| 24            | HSPCBS Gurugram                  | 15                                  | 15                                           | (100%) | 0                                                    | (0%)   |
| 25            | HSPCBN Gurugram                  | 22                                  | 19                                           | (86%)  | 3                                                    | (14%)  |
| 26            | Ballabhgarh                      | 5                                   | 4                                            | (80%)  | 1                                                    | (20%)  |
| 27            | RSPCB                            | 10                                  | 0                                            | (0%)   | 10                                                   | (100%) |
| 28            | NHAI                             | 7                                   | 4                                            | (57%)  | 3                                                    | (43%)  |
|               | Total                            | 4378                                | 2424                                         | (55%)  | 1954                                                 | (45%)  |