

Social Media Agency-wise Data (15th Oct 2021 - 24th Nov 2022) in Delhi-NCR

| S. No. | Agency | Total No. of Complaints Received | Total No. of Complaints Resolved(% Resolved) | | Total No. of Complaints Not Resolved(% Not Resolved) | |
|--------|----------------------------------|----------------------------------|--|--------------|--|--------------|
| 1 | PWD | 173 | 136 | (79%) | 37 | (21%) |
| 2 | DSIIDC | 7 | 7 | (100%) | 0 | (0%) |
| 3 | DMRC | 21 | 13 | (62%) | 8 | (38%) |
| 4 | DDA | 142 | 87 | (61%) | 55 | (39%) |
| 5 | Irrigation & Flood Control deptt | 51 | 43 | (84%) | 8 | (16%) |
| 6 | Delhi Jal Board | 197 | 149 | (76%) | 48 | (24%) |
| 7 | Delhi Trpt Dept | 48 | 46 | (96%) | 2 | (4%) |
| 8 | DPCC | 46 | 45 | (98%) | 1 | (2%) |
| 9 | EDMC | 131 | 28 | (21%) | 103 | (79%) |
| 10 | North DMC | 349 | 56 | (16%) | 293 | (84%) |
| 11 | NEW DELHI DMC | 3 | 0 | (0%) | 3 | (100%) |
| 12 | SDMC | 671 | 250 | (37%) | 421 | (63%) |
| 13 | Delhi Traffic Police | 190 | 166 | (87%) | 24 | (13%) |
| 14 | RO_Ghaziabad | 88 | 41 | (47%) | 47 | (53%) |
| 15 | MC_Ghaziabad | 149 | 61 | (41%) | 88 | (59%) |
| 16 | RO_GrNoida | 59 | 59 | (100%) | 0 | (0%) |
| 17 | Greater Noida Authority | 147 | 132 | (90%) | 15 | (10%) |
| 18 | RO_Noida | 103 | 88 | (85%) | 15 | (15%) |
| 19 | Noida Authority | 652 | 427 | (65%) | 225 | (35%) |
| 20 | GMDA | 55 | 22 | (40%) | 33 | (60%) |
| 21 | RO Faridabad | 22 | 8 | (36%) | 14 | (64%) |
| 22 | MC_Faridabad | 192 | 68 | (35%) | 124 | (65%) |
| 23 | Mun Corp Gurugram | 744 | 441 | (59%) | 303 | (41%) |
| 24 | HSPCBS Gurugram | 15 | 15 | (100%) | 0 | (0%) |
| 25 | HSPCBN Gurugram | 22 | 19 | (86%) | 3 | (14%) |
| 26 | Ballabhgarh | 5 | 4 | (80%) | 1 | (20%) |
| 27 | RSPCB | 10 | 0 | (0%) | 10 | (100%) |
| 28 | NHAI | 7 | 4 | (57%) | 3 | (43%) |
| | Total | 4299 | 2415 | (56%) | 1884 | (44%) |