

**Social Media Agency-wise Data (15th Oct 2021 - 10th Nov 2022) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	165	136	(82%)	29	(18%)
2	DSIIDC	7	7	(100%)	0	(0%)
3	DMRC	21	13	(62%)	8	(38%)
4	DDA	141	87	(62%)	54	(38%)
5	Irrigation & Flood Control deptt	50	43	(86%)	7	(14%)
6	Delhi Jal Board	191	149	(78%)	42	(22%)
7	Delhi Trpt Dept	48	46	(96%)	2	(4%)
8	DPCC	46	45	(98%)	1	(2%)
9	EDMC	128	28	(22%)	100	(78%)
10	North DMC	344	56	(16%)	288	(84%)
11	NEW DELHI DMC	3	0	(0%)	3	(100%)
12	SDMC	661	250	(38%)	411	(62%)
13	Delhi Traffic Police	180	161	(89%)	19	(11%)
14	RO_Ghaziabad	86	40	(47%)	46	(53%)
15	MC_Ghaziabad	141	58	(41%)	83	(59%)
16	RO_GrNoida	59	59	(100%)	0	(0%)
17	Greater Noida Authority	146	132	(90%)	14	(10%)
18	RO_Noida	102	88	(86%)	14	(14%)
19	Noida Authority	628	424	(68%)	204	(32%)
20	GMDA	54	22	(41%)	32	(59%)
21	RO Faridabad	22	8	(36%)	14	(64%)
22	MC Faridabad	188	68	(36%)	120	(64%)
23	Mun Corp Gurugram	728	439	(60%)	289	(40%)
24	HSPCBS Gurugram	15	15	(100%)	0	(0%)
25	HSPCBN Gurugram	22	19	(86%)	3	(14%)
26	Ballabhgarh	4	4	(100%)	0	(0%)
27	RSPCB	10	0	(0%)	10	(100%)
28	NHAI	7	4	(57%)	3	(43%)
	<b>Total</b>	<b>4197</b>	<b>2401</b>	<b>(57%)</b>	<b>1796</b>	<b>(43%)</b>