

Social Media Agency-wise Data (15th Oct 2021 - 31st Oct 2022) in Delhi-NCR

| S. No. | Agency | Total No. of Complaints Received | Total No. of Complaints Resolved(% Resolved) | | Total No. of Complaints Not Resolved(% Not Resolved) | |
|--------|----------------------------------|----------------------------------|--|--------------|--|--------------|
| | | | | | | |
| 1 | PWD | 166 | 136 | (82%) | 30 | (18%) |
| 2 | DSIIDC | 7 | 7 | (100%) | 0 | (0%) |
| 3 | DMRC | 21 | 13 | (62%) | 8 | (38%) |
| 4 | DDA | 141 | 87 | (62%) | 54 | (38%) |
| 5 | Irrigation & Flood Control deptt | 49 | 43 | (88%) | 6 | (12%) |
| 6 | Delhi Jal Board | 191 | 149 | (78%) | 42 | (22%) |
| 7 | Delhi Trpt Dept | 47 | 46 | (98%) | 1 | (2%) |
| 8 | DPCC | 46 | 45 | (98%) | 1 | (2%) |
| 9 | EDMC | 127 | 28 | (22%) | 99 | (78%) |
| 10 | North DMC | 343 | 56 | (16%) | 287 | (84%) |
| 11 | NEW DELHI DMC | 3 | 0 | (0%) | 3 | (100%) |
| 12 | SDMC | 650 | 250 | (38%) | 400 | (62%) |
| 13 | Delhi Traffic Police | 176 | 160 | (91%) | 16 | (9%) |
| 14 | RO_Ghaziabad | 86 | 40 | (47%) | 46 | (53%) |
| 15 | MC_Ghaziabad | 141 | 58 | (41%) | 83 | (59%) |
| 16 | RO_GrNoida | 59 | 59 | (100%) | 0 | (0%) |
| 17 | Greater Noida Authority | 145 | 132 | (91%) | 13 | (9%) |
| 18 | RO_Noida | 102 | 88 | (86%) | 14 | (14%) |
| 19 | Noida Authority | 613 | 423 | (69%) | 190 | (31%) |
| 20 | GMDA | 54 | 22 | (41%) | 32 | (59%) |
| 21 | RO Faridabad | 19 | 8 | (42%) | 11 | (58%) |
| 22 | MC_Faridabad | 184 | 68 | (37%) | 116 | (63%) |
| 23 | Mun Corp Gurugram | 718 | 439 | (61%) | 279 | (39%) |
| 24 | HSPCBS Gurugram | 15 | 15 | (100%) | 0 | (0%) |
| 25 | HSPCBN Gurugram | 21 | 19 | (90%) | 2 | (10%) |
| 26 | Ballabhgarh | 4 | 4 | (100%) | 0 | (0%) |
| 27 | RSPCB | 10 | 0 | (0%) | 10 | (100%) |
| 28 | NHAI | 7 | 4 | (57%) | 3 | (43%) |
| | Total | 4145 | 2399 | (58%) | 1746 | (42%) |