



**CENTRAL POLLUTION CONTROL BOARD**  
 Ministry of Environment, Forest, & Climate Change  
 Government of India

**Redressal of Complaints lodged by CPCB Teams in Hotspot and other than Hotspot Areas in Delhi-NCR**

**From: 20-Oct-2021 To: 12-Dec-2021**

S.No	Area	Agency	No of Complaints Received	No of Complaints Resolved (%Resolved)	No of Complaints Not Resolved (%NotResolved)
1	Delhi	North Delhi Municipal Corporation	162	84 (52 %)	78 (48%)
2		South Delhi Municipal Corporation	163	108 (66 %)	55 (34%)
3		Traffic Police Department	36	31 (86 %)	5 (14%)
4		Delhi state industrial and infrastructure development corporation	62	52 (84 %)	10 (16%)
5		New Delhi Municipal Council	10	9 (90 %)	1 (10%)
6		Delhi Public Works Department	50	45 (90 %)	5 (10%)
7		Delhi Development Authority	62	28 (45 %)	34 (55%)
8		East Delhi Municipal Corporation	33	29 (88 %)	4 (12%)
9		Irrigation and Flood Control Department	15	3 (20 %)	12 (80%)
10		National Highways Authority of India	18	5 (28 %)	13 (72%)
11		Central Public Works Department	29	0 (0 %)	29 (100%)
12		Delhi Jal Board	5	4 (80 %)	1 (20%)
13		Northern_Railway	6	6 (100 %)	0 (0%)
14		Delhi Metro Rail Corporation	3	3 (100 %)	0 (0%)
15		North_DMC_Chandni_Chowk	4	4 (100 %)	0 (0%)
16	Delhi Cantonment Board	1	1 (100 %)	0 (0%)	
17	Delhi Police Department	3	1 (33 %)	2 (67%)	
18	New Agency*	1	0 (0 %)	1 (100%)	
19	Haryana	HSPCB	127	55 (43 %)	72 (57%)
20		Sonipat	36	0 (0 %)	36 (100%)
21		Bahadurgarh	14	3 (21 %)	11 (79%)
22		RO Faridabad	58	44 (76 %)	14 (24%)
23		Municipal Corporation Gurugram	20	5 (25 %)	15 (75%)
24	Huda	11	0 (0 %)	11 (100%)	
25	Rajasthan	RSPCB	47	9 (19 %)	38 (81%)
26	Uttar Pradesh	UPPCB	63	29 (46 %)	34 (54%)
27		Noida	57	20 (35 %)	37 (65%)
28		GNoida_Authority	4	4 (100 %)	0 (0%)
29		MC_Ghaziabad	2	0 (0 %)	2 (100%)
30		Ghaziabad	28	10 (36 %)	18 (64%)
		<b>Total</b>	<b>1130</b>	<b>592 (53%)</b>	<b>538 (47%)</b>

\* New Agency under process of connectivity