

**Social Media Agency-wise Data (15th Oct 2021 - 17th OCT 2022) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	159	127	(80%)	32	(20%)
2	DSIIDC	7	7	(100%)	0	(0%)
3	DMRC	20	13	(65%)	7	(35%)
4	DDA	141	87	(62%)	54	(38%)
5	Irrigation & Flood Control deptt	47	43	(91%)	4	(9%)
6	Delhi Jal Board	191	149	(78%)	42	(22%)
7	Delhi Trpt Dept	47	46	(98%)	1	(2%)
8	DPCC	46	45	(98%)	1	(2%)
9	EDMC	127	28	(22%)	99	(78%)
10	North DMC	339	56	(17%)	283	(83%)
11	NEW DELHI DMC	3	0	(0%)	3	(100%)
12	SDMC	629	250	(40%)	379	(60%)
13	Delhi Traffic Police	165	108	(65%)	57	(35%)
14	RO_Ghaziabad	86	40	(47%)	46	(53%)
15	MC_Ghaziabad	135	58	(43%)	77	(57%)
16	RO_GrNoida	59	59	(100%)	0	(0%)
17	Greater Noida Authority	145	132	(91%)	13	(9%)
18	RO_Noida	102	88	(86%)	14	(14%)
19	Noida Authority	594	423	(71%)	171	(29%)
20	GMDA	54	22	(41%)	32	(59%)
21	RO Faridabad	19	8	(42%)	11	(58%)
22	MC_Faridabad	182	68	(37%)	114	(63%)
23	Mun Corp Gurugram	695	439	(63%)	256	(37%)
24	HSPCBS Gurugram	15	15	(100%)	0	(0%)
25	HSPCBN Gurugram	21	19	(90%)	2	(10%)
26	Ballabgarh	4	4	(100%)	0	(0%)
27	RSPCB	10	0	(0%)	10	(100%)
28	NHAI	6	4	(67%)	2	(33%)
	<b>Total</b>	<b>4048</b>	<b>2338</b>	<b>(58%)</b>	<b>1710</b>	<b>(42%)</b>