

**Social Media Agency-wise Data (15th Oct 2021 - 17th Aug 2022) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
			Resolved	% Resolved	Not Resolved	% Not Resolved
1	PWD	147	123	(84%)	24	(16%)
2	DSIIDC	7	7	(100%)	0	(0%)
3	DMRC	17	13	(76%)	4	(24%)
4	DDA	141	87	(62%)	54	(38%)
5	Irrigation & Flood Control deptt	47	43	(91%)	4	(9%)
6	Delhi Jal Board	182	149	(82%)	33	(18%)
7	Delhi Trpt Dept	47	46	(98%)	1	(2%)
8	DPCC	45	45	(100%)	0	(0%)
9	EDMC	119	28	(24%)	91	(76%)
10	North DMC	326	56	(17%)	270	(83%)
11	NEW DELHI DMC	1	0	(0%)	1	(100%)
12	SDMC	607	250	(41%)	357	(59%)
13	Delhi Traffic Police	131	128	(98%)	3	(2%)
14	RO_Ghaziabad	78	40	(51%)	38	(49%)
15	MC_Ghaziabad	129	58	(45%)	71	(55%)
16	RO_GrNoida	59	59	(100%)	0	(0%)
17	Greater Noida Authority	141	132	(94%)	9	(6%)
18	RO_Noida	101	88	(87%)	13	(13%)
19	Noida Authority	578	424	(73%)	154	(27%)
20	GMDA	54	23	(43%)	31	(57%)
21	RO Faridabad	16	8	(50%)	8	(50%)
22	MC_Faridabad	179	68	(38%)	111	(62%)
23	Mun Corp Gurugram	640	439	(69%)	201	(31%)
24	HSPCBS Gurugram	15	15	(100%)	0	(0%)
25	HSPCBN Gurugram	21	19	(90%)	2	(10%)
26	Ballabgarh	4	4	(100%)	0	(0%)
27	RSPCB	10	0	(0%)	10	(100%)
28	NHAI	30	4	(13%)	26	(87%)
	<b>Total</b>	<b>3872</b>	<b>2356</b>	<b>(61%)</b>	<b>1516</b>	<b>(39%)</b>