

**Social Media Agency-wise Data (15th Oct 2021 - 2nd Aug 2022) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	145	118	(81%)	27	(19%)
2	DSIIDC	7	7	(100%)	0	(0%)
3	DMRC	17	13	(76%)	4	(24%)
4	DDA	141	87	(62%)	54	(38%)
5	Irrigation & Flood Control deptt	47	43	(91%)	4	(9%)
6	Delhi Jal Board	182	149	(82%)	33	(18%)
7	Delhi Trpt Dept	47	46	(98%)	1	(2%)
8	DPCC	45	45	(100%)	0	(0%)
9	EDMC	119	28	(24%)	91	(76%)
10	North DMC	326	56	(17%)	270	(83%)
11	NEW DELHI DMC	1	0	(0%)	1	(100%)
12	SDMC	599	250	(42%)	349	(58%)
13	Delhi Traffic Police	127	123	(97%)	4	(3%)
14	RO_Ghaziabad	77	40	(52%)	37	(48%)
15	MC_Ghaziabad	128	58	(45%)	70	(55%)
16	RO_GrNoida	59	56	(95%)	3	(5%)
17	Greater Noida Authority	139	132	(95%)	7	(5%)
18	RO_Noida	101	88	(87%)	13	(13%)
19	Noida Authority	570	419	(74%)	151	(26%)
20	GMDA	54	23	(43%)	31	(57%)
21	RO Faridabad	16	8	(50%)	8	(50%)
22	MC_Faridabad	178	68	(38%)	110	(62%)
23	Mun Corp Gurugram	636	438	(69%)	198	(31%)
24	HSPCBS Gurugram	15	15	(100%)	0	(0%)
25	HSPCBN Gurugram	21	19	(90%)	2	(10%)
26	Ballabgarh	4	4	(100%)	0	(0%)
27	RSPCB	10	0	(0%)	10	(100%)
28	NHAI	29	4	(14%)	25	(86%)
	<b>Total</b>	<b>3840</b>	<b>2337</b>	<b>(61%)</b>	<b>1503</b>	<b>(39%)</b>