



**CENTRAL POLLUTION CONTROL BOARD**  
Ministry of Environment, Forest, & Climate Change  
Government of India

**Redressal of Complaints lodged by CPCB Teams in Hotspot and other than Hotspot Areas in Delhi-NCR**

**From: 20-Oct-2021 To: 04-Dec-2021**

S.No	Area	Agency	No of Complaints Received	No of Complaints Resolved (%Resolved)	No of Complaints Not Resolved (%NotResolved)
1	Delhi	North Delhi Municipal Corporation	180	38 (21 %)	142 (79%)
2		South Delhi Municipal Corporation	161	83 (52 %)	78 (48%)
3		Traffic Police Department	31	25 (81 %)	6 (19%)
4		Delhi state industrial and infrastructure development corporation	63	47 (75 %)	16 (25%)
5		New Delhi Municipal Council	9	9 (100 %)	0 (0%)
6		Delhi Public Works Department	50	41 (82 %)	9 (18%)
7		East Delhi Municipal Corporation	35	22 (63 %)	13 (37%)
8		Delhi Development Authority	53	20 (38 %)	33 (62%)
9		Irrigation and Flood Control Department	13	0 (0 %)	13 (100%)
10		National Highways Authority of India	16	4 (25 %)	12 (75%)
11		Central Public Works Department	29	0 (0 %)	29 (100%)
12		Delhi Jal Board	4	4 (100 %)	0 (0%)
13		Northern_Railway	6	5 (83 %)	1 (17%)
14		Delhi Metro Rail Corporation	3	3 (100 %)	0 (0%)
15		North_DMC_Chandni_Chowk	4	2 (50 %)	2 (50%)
16		Delhi Cantonment Board	1	1 (100 %)	0 (0%)
17		Delhi Police Department	3	0 (0 %)	3 (100%)
18	Haryana	HSPCB	124	53 (43 %)	71 (57%)
19		Sonapat	36	0 (0 %)	36 (100%)
20		Bahadurgarh	13	2 (15 %)	11 (85%)
21		RO Faridabad	64	28 (44 %)	36 (56%)
22		Municipal Corporation Gurugram	21	4 (19 %)	17 (81%)
23	Huda	7	0 (0 %)	7 (100%)	
24	Rajasthan	RSPCB	47	9 (19 %)	38 (81%)
25	Uttar Pradesh	UPPCB	53	28 (53 %)	25 (47%)
26		Noida	57	14 (25 %)	43 (75%)
27		GNoida_Authority	4	4 (100 %)	0 (0%)
28		MC_Ghaziabad	1	0 (0 %)	1 (100%)
29		Ghaziabad	28	9 (32 %)	19 (68%)
30		Greater Noida	1	0 (0 %)	1 (100%)
<b>Total</b>			<b>1117</b>	<b>455 (41%)</b>	<b>662 (59%)</b>