

**Social Media Agency-wise Data (15th Oct 2021 - 25th July 2022) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
			Resolved	% Resolved	Not Resolved	% Not Resolved
1	PWD	144	116	(81%)	28	(19%)
2	DSIIDC	7	7	(100%)	0	(0%)
3	DMRC	17	13	(76%)	4	(24%)
4	DDA	140	87	(62%)	53	(38%)
5	Irrigation & Flood Control deptt	46	43	(93%)	3	(7%)
6	Delhi Jal Board	181	149	(82%)	32	(18%)
7	Delhi Trpt Dept	47	46	(98%)	1	(2%)
8	DPCC	45	40	(89%)	5	(11%)
9	EDMC	118	28	(24%)	90	(76%)
10	North DMC	322	56	(17%)	266	(83%)
11	NEW DELHI DMC	1	0	(0%)	1	(100%)
12	SDMC	594	250	(42%)	344	(58%)
13	Delhi Traffic Police	123	123	(100%)	0	(0%)
14	RO_Ghaziabad	76	40	(53%)	36	(47%)
15	MC_Ghaziabad	128	58	(45%)	70	(55%)
16	RO_GrNoida	59	52	(88%)	7	(12%)
17	Greater Noida Authority	139	94	(68%)	45	(32%)
18	RO_Noida	100	88	(88%)	12	(12%)
19	Noida Authority	559	419	(75%)	140	(25%)
20	GMDA	52	23	(44%)	29	(56%)
21	RO Faridabad	15	8	(53%)	7	(47%)
22	MC_Faridabad	178	68	(38%)	110	(62%)
23	Mun Corp Gurugram	630	438	(70%)	192	(30%)
24	HSPCBS Gurugram	15	15	(100%)	0	(0%)
25	HSPCBN Gurugram	19	19	(100%)	0	(0%)
26	Ballabgarh	4	4	(100%)	0	(0%)
27	RSPCB	9	0	(0%)	9	(100%)
28	NHAI	28	4	(14%)	24	(86%)
	<b>Total</b>	<b>3796</b>	<b>2288</b>	<b>(60%)</b>	<b>1508</b>	<b>(40%)</b>