

**Social Media Agency-wise Data (15th Oct 2021 - 19th July 2022) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	139	114	(82%)	25	(18%)
2	DSIIDC	7	7	(100%)	0	(0%)
3	DMRC	17	13	(76%)	4	(24%)
4	DDA	138	87	(63%)	51	(37%)
5	Irrigation & Flood Control deptt	46	43	(93%)	3	(7%)
6	Delhi Jal Board	181	147	(81%)	34	(19%)
7	Delhi Trpt Dept	47	46	(98%)	1	(2%)
8	DPCC	45	40	(89%)	5	(11%)
9	EDMC	118	28	(24%)	90	(76%)
10	North DMC	319	56	(18%)	263	(82%)
11	NEW DELHI DMC	1	0	(0%)	1	(100%)
12	SDMC	589	250	(42%)	339	(58%)
13	Delhi Traffic Police	122	120	(98%)	2	(2%)
14	RO_Ghaziabad	72	40	(56%)	32	(44%)
15	MC_Ghaziabad	127	58	(46%)	69	(54%)
16	RO_GrNoida	59	52	(88%)	7	(12%)
17	Greater Noida Authority	137	94	(69%)	43	(31%)
18	RO_Noida	100	88	(88%)	12	(12%)
19	Noida Authority	559	419	(75%)	140	(25%)
20	GMDA	51	23	(45%)	28	(55%)
21	RO Faridabad	15	8	(53%)	7	(47%)
22	MC_Faridabad	178	68	(38%)	110	(62%)
23	Mun Corp Gurugram	628	438	(70%)	190	(30%)
24	HSPCBS Gurugram	15	15	(100%)	0	(0%)
25	HSPCBN Gurugram	19	19	(100%)	0	(0%)
26	Ballabhgarh	4	4	(100%)	0	(0%)
27	RSPCB	7	0	(0%)	7	(100%)
28	NHAI	28	4	(14%)	24	(86%)
	<b>Total</b>	<b>3768</b>	<b>2281</b>	<b>(61%)</b>	<b>1487</b>	<b>(39%)</b>