

**Social Media Agency-wise Data (15th Oct 2021 - 18th July 2022) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)	Total No. of Complaints Not Resolved(% Not Resolved)
1	PWD	138	114 (83%)	24 (17%)
2	DSIIDC	7	7 (100%)	0 (0%)
3	DMRC	17	13 (76%)	4 (24%)
4	DDA	138	87 (63%)	51 (37%)
5	Irrigation & Flood Control deptt	46	43 (93%)	3 (7%)
6	Delhi Jal Board	179	147 (82%)	32 (18%)
7	Delhi Trpt Dept	47	46 (98%)	1 (2%)
8	DPCC	45	40 (89%)	5 (11%)
9	EDMC	118	28 (24%)	90 (76%)
10	North DMC	319	56 (18%)	263 (82%)
11	NEW DELHI DMC	1	0 (0%)	1 (100%)
12	SDMC	587	250 (43%)	337 (57%)
13	Delhi Traffic Police	122	120 (98%)	2 (2%)
14	RO_Ghaziabad	72	38 (53%)	34 (47%)
15	MC_Ghaziabad	127	58 (46%)	69 (54%)
16	RO_GrNoida	59	52 (88%)	7 (12%)
17	Greater Noida Authority	136	94 (69%)	42 (31%)
18	RO_Noida	100	88 (88%)	12 (12%)
19	Noida Authority	556	419 (75%)	137 (25%)
20	GMDA	51	23 (45%)	28 (55%)
21	RO Faridabad	15	8 (53%)	7 (47%)
22	MC_Faridabad	178	68 (38%)	110 (62%)
23	Mun Corp Gurugram	628	438 (70%)	190 (30%)
24	HSPCBS Gurugram	15	15 (100%)	0 (0%)
25	HSPCBN Gurugram	19	19 (100%)	0 (0%)
26	Ballabhgarh	4	3 (75%)	1 (25%)
27	RSPCB	7	0 (0%)	7 (100%)
28	NHAI	28	4 (14%)	24 (86%)
	<b>Total</b>	<b>3759</b>	<b>2278 (61%)</b>	<b>1481 (39%)</b>