

Social Media Agency-wise Data (15th Oct 2021 - 10th July 2022) in Delhi-NCR

| S. No. | Agency | Total No. of Complaints Received | Total No. of Complaints Resolved(% Resolved) | | Total No. of Complaints Not Resolved(% Not Resolved) | |
|--------|----------------------------------|----------------------------------|--|--------------|--|--------------|
| 1 | PWD | 136 | 112 | (82%) | 24 | (18%) |
| 2 | DSIIDC | 7 | 7 | (100%) | 0 | (0%) |
| 3 | DMRC | 17 | 13 | (76%) | 4 | (24%) |
| 4 | DDA | 138 | 87 | (63%) | 51 | (37%) |
| 5 | Irrigation & Flood Control deptt | 46 | 43 | (93%) | 3 | (7%) |
| 6 | Delhi Jal Board | 177 | 147 | (83%) | 30 | (17%) |
| 7 | Delhi Trpt Dept | 47 | 46 | (98%) | 1 | (2%) |
| 8 | DPCC | 41 | 40 | (98%) | 1 | (2%) |
| 9 | EDMC | 117 | 28 | (24%) | 89 | (76%) |
| 10 | North DMC | 314 | 56 | (18%) | 258 | (82%) |
| 11 | NEW DELHI DMC | 1 | 0 | (0%) | 1 | (100%) |
| 12 | SDMC | 580 | 250 | (43%) | 330 | (57%) |
| 13 | Delhi Traffic Police | 118 | 114 | (97%) | 4 | (3%) |
| 14 | RO_Ghaziabad | 67 | 38 | (57%) | 29 | (43%) |
| 15 | MC_Ghaziabad | 127 | 58 | (46%) | 69 | (54%) |
| 16 | RO_GrNoida | 56 | 52 | (93%) | 4 | (7%) |
| 17 | Greater Noida Authority | 135 | 94 | (70%) | 41 | (30%) |
| 18 | RO_Noida | 100 | 88 | (88%) | 12 | (12%) |
| 19 | Noida Authority | 554 | 419 | (76%) | 135 | (24%) |
| 20 | GMDA | 48 | 23 | (48%) | 25 | (52%) |
| 21 | RO Faridabad | 15 | 8 | (53%) | 7 | (47%) |
| 22 | MC_Faridabad | 178 | 68 | (38%) | 110 | (62%) |
| 23 | Mun Corp Gurugram | 622 | 438 | (70%) | 184 | (30%) |
| 24 | HSPCBS Gurugram | 15 | 8 | (53%) | 7 | (47%) |
| 25 | HSPCBN Gurugram | 19 | 19 | (100%) | 0 | (0%) |
| 26 | Ballabgarh | 4 | 3 | (75%) | 1 | (25%) |
| 27 | RSPCB | 6 | 0 | (0%) | 6 | (100%) |
| 28 | NHAI | 28 | 4 | (14%) | 24 | (86%) |
| | Total | 3713 | 2263 | (61%) | 1450 | (39%) |