

**Social Media Agency-wise Data (15th Oct 2021 - 5th July 2022) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	134	112	(84%)	22	(16%)
2	DSIIDC	7	7	(100%)	0	(0%)
3	DMRC	17	13	(76%)	4	(24%)
4	DDA	138	87	(63%)	51	(37%)
5	Irrigation & Flood Control deptt	46	43	(93%)	3	(7%)
6	Delhi Jal Board	175	147	(84%)	28	(16%)
7	Delhi Trpt Dept	47	46	(98%)	1	(2%)
8	DPCC	41	40	(98%)	1	(2%)
9	EDMC	116	28	(24%)	88	(76%)
10	North DMC	311	56	(18%)	255	(82%)
11	NEW DELHI DMC	1	0	(0%)	1	(100%)
12	SDMC	577	250	(43%)	327	(57%)
13	Delhi Traffic Police	118	114	(97%)	4	(3%)
14	RO_Ghaziabad	67	38	(57%)	29	(43%)
15	MC_Ghaziabad	126	58	(46%)	68	(54%)
16	RO_GrNoida	55	52	(95%)	3	(5%)
17	Greater Noida Authority	133	94	(71%)	39	(29%)
18	RO_Noida	99	88	(89%)	11	(11%)
19	Noida Authority	549	419	(76%)	130	(24%)
20	GMDA	46	23	(50%)	23	(50%)
21	RO Faridabad	14	8	(57%)	6	(43%)
22	MC_Faridabad	177	68	(38%)	109	(62%)
23	Mun Corp Gurugram	617	438	(71%)	179	(29%)
24	HSPCBS Gurugram	15	8	(53%)	7	(47%)
25	HSPCBN Gurugram	19	19	(100%)	0	(0%)
26	Ballabhgarh	4	3	(75%)	1	(25%)
27	RSPCB	6	0	(0%)	6	(100%)
28	NHAI	28	4	(14%)	24	(86%)
	<b>Total</b>	<b>3683</b>	<b>2263</b>	<b>(61%)</b>	<b>1420</b>	<b>(39%)</b>