

**Social Media Agency-wise Data (15th Oct 2021 - 26th June 2022) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	130	109	(84%)	21	(16%)
2	DSIIDC	7	7	(100%)	0	(0%)
3	DMRC	17	13	(76%)	4	(24%)
4	DDA	137	87	(64%)	50	(36%)
5	Irrigation & Flood Control deptt	45	43	(96%)	2	(4%)
6	Delhi Jal Board	174	147	(84%)	27	(16%)
7	Delhi Trpt Dept	47	46	(98%)	1	(2%)
8	DPCC	41	40	(98%)	1	(2%)
9	EDMC	116	28	(24%)	88	(76%)
10	North DMC	309	56	(18%)	253	(82%)
11	NEW DELHI DMC	1	0	(0%)	1	(100%)
12	SDMC	577	250	(43%)	327	(57%)
13	Delhi Traffic Police	114	106	(93%)	8	(7%)
14	RO_Ghaziabad	65	38	(58%)	27	(42%)
15	MC_Ghaziabad	126	58	(46%)	68	(54%)
16	RO_GrNoida	54	45	(83%)	9	(17%)
17	Greater Noida Authority	132	92	(70%)	40	(30%)
18	RO_Noida	97	81	(84%)	16	(16%)
19	Noida Authority	544	412	(76%)	132	(24%)
20	GMDA	45	23	(51%)	22	(49%)
21	RO Faridabad	13	8	(62%)	5	(38%)
22	MC_Faridabad	175	68	(39%)	107	(61%)
23	Mun Corp Gurugram	610	438	(72%)	172	(28%)
24	HSPCBS Gurugram	15	8	(53%)	7	(47%)
25	HSPCBN Gurugram	19	19	(100%)	0	(0%)
26	Ballabhgarh	3	2	(67%)	1	(33%)
27	RSPCB	6	0	(0%)	6	(100%)
28	NHAI	28	4	(14%)	24	(86%)
	<b>Total</b>	<b>3647</b>	<b>2228</b>	<b>(61%)</b>	<b>1419</b>	<b>(39%)</b>