

**Social Media Agency-wise Data (15th Oct 2021 - 22nd June 2022) in Delhi-NCR**

| S. No. | Agency                           | Total No. of Complaints Received | Total No. of Complaints Resolved(% Resolved) |              | Total No. of Complaints Not Resolved(% Not Resolved) |              |
|--------|----------------------------------|----------------------------------|--|--------------|--|--------------|
|        |                                  |                                  |  |              |  |              |
| 1      | PWD                              | 128                              | 109  | (85%)        | 19   | (15%)        |
| 2      | DSIIDC                           | 7                                | 7  | (100%)       | 0  | (0%)         |
| 3      | DMRC                             | 17                               | 13   | (76%)        | 4  | (24%)        |
| 4      | DDA                              | 136                              | 87   | (64%)        | 49   | (36%)        |
| 5      | Irrigation & Flood Control deptt | 45                               | 43   | (96%)        | 2  | (4%)         |
| 6      | Delhi Jal Board                  | 173                              | 147  | (85%)        | 26   | (15%)        |
| 7      | Delhi Trpt Dept                  | 47                               | 46   | (98%)        | 1  | (2%)         |
| 8      | DPCC                             | 41                               | 40   | (98%)        | 1  | (2%)         |
| 9      | EDMC                             | 116                              | 28   | (24%)        | 88   | (76%)        |
| 10     | North DMC                        | 309                              | 56   | (18%)        | 253  | (82%)        |
| 11     | NEW DELHI DMC                    | 1                                | 0  | (0%)         | 1  | (100%)       |
| 12     | SDMC                             | 577                              | 250  | (43%)        | 327  | (57%)        |
| 13     | Delhi Traffic Police             | 113                              | 105  | (93%)        | 8  | (7%)         |
| 14     | RO_Ghaziabad                     | 65                               | 38   | (58%)        | 27   | (42%)        |
| 15     | MC_Ghaziabad                     | 126                              | 58   | (46%)        | 68   | (54%)        |
| 16     | RO_GrNoida                       | 54                               | 45   | (83%)        | 9  | (17%)        |
| 17     | Greater Noida Authority          | 132                              | 92   | (70%)        | 40   | (30%)        |
| 18     | RO_Noida                         | 96                               | 81   | (84%)        | 15   | (16%)        |
| 19     | Noida Authority                  | 539                              | 412  | (76%)        | 127  | (24%)        |
| 20     | GMDA                             | 45                               | 23   | (51%)        | 22   | (49%)        |
| 21     | RO Faridabad                     | 13                               | 8  | (62%)        | 5  | (38%)        |
| 22     | MC_Faridabad                     | 175                              | 68   | (39%)        | 107  | (61%)        |
| 23     | Mun Corp Gurugram                | 609                              | 438  | (72%)        | 171  | (28%)        |
| 24     | HSPCBS Gurugram                  | 15                               | 8  | (53%)        | 7  | (47%)        |
| 25     | HSPCBN Gurugram                  | 19                               | 19   | (100%)       | 0  | (0%)         |
| 26     | Ballabgarh                       | 3                                | 2  | (67%)        | 1  | (33%)        |
| 27     | RSPCB                            | 6                                | 0  | (0%)         | 6  | (100%)       |
| 28     | NHAI                             | 28                               | 4  | (14%)        | 24   | (86%)        |
|        | <b>Total</b>                     | <b>3635</b>                      | <b>2227</b>                                  | <b>(61%)</b> | <b>1408</b>  | <b>(39%)</b> |