



**CENTRAL POLLUTION CONTROL BOARD**  
Ministry of Environment, Forest, & Climate Change  
Government of India

**Redressal of Complaints lodged by CPCB Teams in Hotspot and other than Hotspot Areas in Delhi-NCR**

From: 20-Oct-2021 To: 30-Nov-2021

S.No	Area	Agency	No of Complaints Received	No of Complaints Resolved (%Resolved)	No of Complaints Not Resolved (%NotResolved)
1	Delhi	North Delhi Municipal Corporation	145	36 (25 %)	109 (75%)
2		South Delhi Municipal Corporation	179	53 (30 %)	126 (70%)
3		Traffic Police Department	24	21 (88 %)	3 (12%)
4		Delhi state industrial and infrastructure development corporation	50	47 (94 %)	3 (6%)
5		New Delhi Municipal Council	7	7 (100 %)	0 (0%)
6		Delhi Public Works Department	41	33 (80 %)	8 (20%)
7		East Delhi Municipal Corporation	36	19 (53 %)	17 (47%)
8		Delhi Development Authority	46	20 (43 %)	26 (57%)
9		National Highways Authority of India	15	4 (27 %)	11 (73%)
10		Delhi Jal Board	6	1 (17 %)	5 (83%)
11		Central Public Works Department	25	0 (0 %)	25 (100%)
12		Northern_Railway	6	2 (33 %)	4 (67%)
13		Delhi Metro Rail Corporation	3	2 (67 %)	1 (33%)
14		Irrigation and Flood Control Department	5	0 (0 %)	5 (100%)
15		North_DMC_Chandni Chowk	4	2 (50 %)	2 (50%)
16		Delhi Cantonment Board	1	1 (100 %)	0 (0%)
17		DPPC	1	0 (0 %)	1 (100%)
18		Delhi Police Department	2	0 (0 %)	2 (100%)
19	Haryana	HSPCB	114	47 (41 %)	67 (59%)
20		Sonapat	32	0 (0 %)	32 (100%)
21		Bahadurgarh	11	2 (18 %)	9 (82%)
22		RO Faridabad	70	18 (26 %)	52 (74%)
23		Municipal Corporation Gurugram	13	4 (31 %)	9 (69%)
24	Huda	7	0 (0 %)	7 (100%)	
25	Rajasthan	RSPCB	36	9 (25 %)	27 (75%)
26		UPPCB	36	27 (75 %)	9 (25%)
27	Uttar Pradesh	Noida	52	12 (23 %)	40 (77%)
28		GNoida_Authority	6	2 (33 %)	4 (67%)
29		MC_Ghaziabad	2	0 (0 %)	2 (100%)
30		Ghaziabad	21	5 (24 %)	16 (76%)
31		Greater Noida	1	0 (0 %)	1 (100%)
		<b>Total</b>	<b>997</b>	<b>374 (38%)</b>	<b>623 (62%)</b>