



CENTRAL POLLUTION CONTROL BOARD
 Ministry of Environment, Forest, & Climate Change
 Government of India

Redressal of Complaints lodged by CPCB Teams in Hotspot and other than Hotspot Areas in Delhi-NCR

From: 20-Oct-2021 To: 29-Nov-2021

S.No	Area	Agency	No of Complaints Received	No of Complaints Resolved (%Resolved)	No of Complaints Not Resolved (%NotResolved)
1	Delhi	North Delhi Municipal Corporation	155	32 (21 %)	123 (79%)
2		South Delhi Municipal Corporation	174	53 (30 %)	121 (70%)
3		Traffic Police Department	23	20 (87 %)	3 (13%)
4		Delhi state industrial and infrastructure development corporation	50	47 (94 %)	3 (6%)
5		New Delhi Municipal Council	7	7 (100 %)	0 (0%)
6		Delhi Public Works Department	41	33 (80 %)	8 (20%)
7		Delhi Development Authority	46	20 (43 %)	26 (57%)
8		East Delhi Municipal Corporation	28	20 (71 %)	8 (29%)
9		National Highways Authority of India	15	4 (27 %)	11 (73%)
10		Delhi Jal Board	6	1 (17 %)	5 (83%)
11		Central Public Works Department	24	0 (0 %)	24 (100%)
12		Northern Railway	6	1 (17 %)	5 (83%)
13		Delhi Metro Rail Corporation	3	2 (67 %)	1 (33%)
14		Irrigation and Flood Control Department	5	0 (0 %)	5 (100%)
15		Delhi Police Department	4	2 (50 %)	2 (50%)
16		North_DMC_Chandni Chowk	5	1 (20 %)	4 (80%)
17		Delhi Cantonment Board	1	1 (100 %)	0 (0%)
18	Haryana	HSPCB	114	39 (34 %)	75 (66%)
19		Sonapat	32	0 (0 %)	32 (100%)
20		Bahadurgarh	8	1 (12 %)	7 (88%)
21		RO Faridabad	54	17 (31 %)	37 (69%)
22		Municipal Corporation Gurugram	13	4 (31 %)	9 (69%)
23	Huda	7	0 (0 %)	7 (100%)	
24	Rajasthan	RSPCB	36	9 (25 %)	27 (75%)
25	Uttar Pradesh	UPPCB	48	26 (54 %)	22 (46%)
26		Noida	52	12 (23 %)	40 (77%)
27		GNoida_Authority	2	2 (100 %)	0 (0%)
28		MC_Ghaziabad	1	0 (0 %)	1 (100%)
29		Ghaziabad	16	3 (19 %)	13 (81%)
		Total	976	357 (37%)	619 (63%)