

**Social Media Agency-wise Data (15th Oct 2021 - 5th June 2022) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	121	103	(85%)	18	(15%)
2	DSIIDC	7	7	(100%)	0	(0%)
3	DMRC	16	13	(81%)	3	(19%)
4	DDA	131	87	(66%)	44	(34%)
5	Irrigation & Flood Control deptt	44	38	(86%)	6	(14%)
6	Delhi Jal Board	166	123	(74%)	43	(26%)
7	Delhi Trpt Dept	46	44	(96%)	2	(4%)
8	DPCC	38	34	(89%)	4	(11%)
9	EDMC	116	28	(24%)	88	(76%)
10	North DMC	300	56	(19%)	244	(81%)
11	NEW DELHI DMC	1	0	(0%)	1	(100%)
12	SDMC	577	250	(43%)	327	(57%)
13	Delhi Traffic Police	105	103	(98%)	2	(2%)
14	RO_Ghaziabad	59	35	(59%)	24	(41%)
15	MC_Ghaziabad	120	58	(48%)	62	(52%)
16	RO_GrNoida	51	40	(78%)	11	(22%)
17	Greater Noida Authority	132	92	(70%)	40	(30%)
18	RO_Noida	91	81	(89%)	10	(11%)
19	Noida Authority	511	381	(75%)	130	(25%)
20	GMDA	44	23	(52%)	21	(48%)
21	RO Faridabad	13	8	(62%)	5	(38%)
22	MC_Faridabad	174	68	(39%)	106	(61%)
23	Mun Corp Gurugram	605	438	(72%)	167	(28%)
24	HSPCBS Gurugram	15	8	(53%)	7	(47%)
25	HSPCBN Gurugram	19	18	(95%)	1	(5%)
26	Ballabhgarh	3	2	(67%)	1	(33%)
27	RSPCB	6	0	(0%)	6	(100%)
28	NHAI	27	4	(15%)	23	(85%)
	<b>Total</b>	<b>3538</b>	<b>2142</b>	<b>(61%)</b>	<b>1396</b>	<b>(39%)</b>