

Social Media Agency-wise Data (15th Oct 2021 - 23rd May 2022) in Delhi-NCR

| S. No. | Agency | Total No. of Complaints Received | Total No. of Complaints Resolved(% Resolved) | | Total No. of Complaints Not Resolved(% Not Resolved) | |
|--------|----------------------------------|----------------------------------|--|--------------|--|--------------|
| 1 | PWD | 116 | 101 | (87%) | 15 | (13%) |
| 2 | DSIIDC | 7 | 7 | (100%) | 0 | (0%) |
| 3 | DMRC | 15 | 13 | (87%) | 2 | (13%) |
| 4 | DDA | 130 | 85 | (65%) | 45 | (35%) |
| 5 | Irrigation & Flood Control deptt | 43 | 35 | (81%) | 8 | (19%) |
| 6 | Delhi Jal Board | 163 | 110 | (67%) | 53 | (33%) |
| 7 | Delhi Trpt Dept | 45 | 44 | (98%) | 1 | (2%) |
| 8 | DPCC | 34 | 26 | (76%) | 8 | (24%) |
| 9 | EDMC | 116 | 28 | (24%) | 88 | (76%) |
| 10 | North DMC | 298 | 50 | (17%) | 248 | (83%) |
| 11 | NEW DELHI DMC | 1 | 0 | (0%) | 1 | (100%) |
| 12 | SDMC | 576 | 250 | (43%) | 326 | (57%) |
| 13 | Delhi Traffic Police | 104 | 91 | (88%) | 13 | (13%) |
| 14 | RO_Ghaziabad | 57 | 35 | (61%) | 22 | (39%) |
| 15 | MC_Ghaziabad | 119 | 58 | (49%) | 61 | (51%) |
| 16 | RO_GrNoida | 51 | 37 | (73%) | 14 | (27%) |
| 17 | Greater Noida Authority | 129 | 92 | (71%) | 37 | (29%) |
| 18 | RO_Noida | 84 | 79 | (94%) | 5 | (6%) |
| 19 | Noida Authority | 496 | 372 | (75%) | 124 | (25%) |
| 20 | GMDA | 42 | 23 | (55%) | 19 | (45%) |
| 21 | RO Faridabad | 13 | 8 | (62%) | 5 | (38%) |
| 22 | MC_Faridabad | 172 | 68 | (40%) | 104 | (60%) |
| 23 | Mun Corp Gurugram | 595 | 424 | (71%) | 171 | (29%) |
| 24 | HSPCBS Gurugram | 15 | 8 | (53%) | 7 | (47%) |
| 25 | HSPCBN Gurugram | 18 | 18 | (100%) | 0 | (0%) |
| 26 | Ballabgarh | 3 | 2 | (67%) | 1 | (33%) |
| 27 | RSPCB | 6 | 0 | (0%) | 6 | (100%) |
| 28 | NHAI | 26 | 4 | (15%) | 22 | (85%) |
| | Total | 3474 | 2068 | (60%) | 1406 | (40%) |