



CENTRAL POLLUTION CONTROL BOARD
Ministry of Environment, Forest, & Climate Change
Government of India

Redressal of Complaints lodged by CPCB Teams in Hotspot and other than Hotspot Areas in Delhi-NCR

From: 20-Oct-2021 To: 27-Nov-2021

S.No	Area	Agency	No of Complaints Received	No of Complaints Resolved (%Resolved)	No of Complaints Not Resolved (%NotResolved)
1	Delhi	North Delhi Municipal Corporation	156	30 (19 %)	126 (81%)
2		South Delhi Municipal Corporation	169	50 (30 %)	119 (70%)
3		Traffic Police Department	22	19 (86 %)	3 (14%)
4		Delhi state industrial and infrastructure development corporation	50	47 (94 %)	3 (6%)
5		New Delhi Municipal Council	7	6 (86 %)	1 (14%)
6		Delhi Public Works Department	44	31 (70 %)	13 (30%)
7		Delhi Development Authority	42	20 (48 %)	22 (52%)
8		East Delhi Municipal Corporation	31	20 (65 %)	11 (35%)
9		National Highways Authority of India	15	4 (27 %)	11 (73%)
10		Delhi Jal Board	6	1 (17 %)	5 (83%)
11		Central Public Works Department	22	0 (0 %)	22 (100%)
12		Northern_Railway	6	1 (17 %)	5 (83%)
13		Delhi Metro Rail Corporation	3	2 (67 %)	1 (33%)
14		Irrigation and Flood Control Department	5	0 (0 %)	5 (100%)
15		Delhi Police Department	4	2 (50 %)	2 (50%)
16		North_DMC_Chandni Chowk	5	1 (20 %)	4 (80%)
17		Delhi Cantonment Board	1	1 (100 %)	0 (0%)
18	Haryana	HSPCB	129	39 (30 %)	90 (70%)
19		Sonipat	17	0 (0 %)	17 (100%)
20		Bahadurgarh	8	1 (12 %)	7 (88%)
21		RO Faridabad	51	13 (25 %)	38 (75%)
22		Municipal Corporation Gurugram	14	3 (21 %)	11 (79%)
23		Huda	7	0 (0 %)	7 (100%)
24	Rajasthan	RSPCB	36	9 (25 %)	27 (75%)
25	Uttar Pradesh	UPPCB	48	26 (54 %)	22 (46%)
26		Noida	44	12 (27 %)	32 (73%)
27		GNoida_Authority	2	2 (100 %)	0 (0%)
28		MC_Ghaziabad	1	0 (0 %)	1 (100%)
29		Ghaziabad	16	3 (19 %)	13 (81%)
		Total	961	343 (36%)	618 (64%)