

**Social Media Agency-wise Data (15th Oct 2021 - 16th May 2022) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	115	99	(86%)	16	(14%)
2	DSIIDC	7	7	(100%)	0	(0%)
3	DMRC	15	13	(87%)	2	(13%)
4	DDA	128	85	(66%)	43	(34%)
5	Irrigation & Flood Control deptt	41	35	(85%)	6	(15%)
6	Delhi Jal Board	163	110	(67%)	53	(33%)
7	Delhi Trpt Dept	45	44	(98%)	1	(2%)
8	DPCC	34	21	(62%)	13	(38%)
9	EDMC	116	28	(24%)	88	(76%)
10	North DMC	295	50	(17%)	245	(83%)
11	NEW DELHI DMC	1	0	(0%)	1	(100%)
12	SDMC	571	248	(43%)	323	(57%)
13	Delhi Traffic Police	102	91	(89%)	11	(11%)
14	RO_Ghaziabad	55	35	(64%)	20	(36%)
15	MC_Ghaziabad	117	58	(50%)	59	(50%)
16	RO_GrNoida	45	37	(82%)	8	(18%)
17	Greater Noida Authority	128	92	(72%)	36	(28%)
18	RO_Noida	83	69	(83%)	14	(17%)
19	Noida Authority	484	372	(77%)	112	(23%)
20	GMDA	41	23	(56%)	18	(44%)
21	RO Faridabad	13	8	(62%)	5	(38%)
22	MC_Faridabad	170	68	(40%)	102	(60%)
23	Mun Corp Gurugram	594	424	(71%)	170	(29%)
24	HSPCBS Gurugram	15	8	(53%)	7	(47%)
25	HSPCBN Gurugram	18	18	(100%)	0	(0%)
26	Ballabgarh	3	2	(67%)	1	(33%)
27	RSPCB	6	0	(0%)	6	(100%)
28	NHAI	26	4	(15%)	22	(85%)
	<b>Total</b>	<b>3431</b>	<b>2049</b>	<b>(60%)</b>	<b>1382</b>	<b>(40%)</b>