



**CENTRAL POLLUTION CONTROL BOARD**  
Ministry of Environment, Forest, & Climate Change  
Government of India

**Redressal of Complaints lodged by CPCB Teams in Hotspot and other than Hotspot Areas in Delhi-NCR**

From: 20-Oct-2021 To: 26-Nov-2021

S.No	Area	Agency	No of Complaints Received	No of Complaints Resolved (%Resolved)	No of Complaints Not Resolved (%NotResolved)
1	Delhi	North Delhi Municipal Corporation	141	30 (21 %)	111 (79% )
2		South Delhi Municipal Corporation	161	50 (31 %)	111 (69% )
3		Traffic Police Department	20	19 (95 %)	1 (5% )
4		Delhi state industrial and infrastructure development corporation	49	47 (96 %)	2 (4% )
5		New Delhi Municipal Council	7	6 (86 %)	1 (14% )
6		Delhi Public Works Department	50	29 (58 %)	21 (42% )
7		Delhi Development Authority	38	20 (53 %)	18 (47% )
8		East Delhi Municipal Corporation	34	20 (59 %)	14 (41% )
9		National Highways Authority of India	15	4 (27 %)	11 (73% )
10		Delhi Jal Board	6	1 (17 %)	5 (83% )
11		Central Public Works Department	22	0 (0 %)	22 (100% )
12		Northern_Railway	6	1 (17 %)	5 (83% )
13		Delhi Metro Rail Corporation	3	2 (67 %)	1 (33% )
14		Irrigation and Flood Control Department	4	0 (0 %)	4 (100% )
15		Delhi Police Department	4	2 (50 %)	2 (50% )
16		North_DMC_Chandni Chowk	5	1 (20 %)	4 (80% )
17		Delhi Cantonment Board	1	1 (100 %)	0 (0% )
18	Haryana	HSPCB	127	39 (31 %)	88 (69% )
19		Sonapat	17	0 (0 %)	17 (100% )
20		Bahadurgarh	8	1 (12 %)	7 (88% )
21		RO Faridabad	51	13 (25 %)	38 (75% )
22		Municipal Corporation Gurugram	14	3 (21 %)	11 (79% )
23	Huda	7	0 (0 %)	7 (100% )	
24	Rajasthan	RSPCB	36	9 (25 %)	27 (75% )
25	Uttar Pradesh	UPPCB	47	26 (55 %)	21 (45% )
26		Noida	40	12 (30 %)	28 (70% )
27		GNoida_Authority	2	2 (100 %)	0 (0% )
28		MC_Ghaziabad	1	0 (0 %)	1 (100% )
29		Ghaziabad	16	3 (19 %)	13 (81% )
		<b>Total</b>	<b>932</b>	<b>341 (37%)</b>	<b>591 (63%)</b>