

**Social Media Agency-wise Data (15th Oct 2021 - 10th May 2022) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
			Resolved	% Resolved	Not Resolved	% Not Resolved
1	PWD	115	99	(86%)	16	(14%)
2	DSIIDC	7	7	(100%)	0	(0%)
3	DMRC	15	13	(87%)	2	(13%)
4	DDA	128	85	(66%)	43	(34%)
5	Irrigation & Flood Control deptt	41	35	(85%)	6	(15%)
6	Delhi Jal Board	161	107	(66%)	54	(34%)
7	Delhi Trpt Dept	45	44	(98%)	1	(2%)
8	DPCC	34	21	(62%)	13	(38%)
9	EDMC	115	28	(24%)	87	(76%)
10	North DMC	291	50	(17%)	241	(83%)
11	NEW DELHI DMC	1	0	(0%)	1	(100%)
12	SDMC	569	248	(44%)	321	(56%)
13	Delhi Traffic Police	102	91	(89%)	11	(11%)
14	RO_Ghaziabad	53	35	(66%)	18	(34%)
15	MC_Ghaziabad	117	58	(50%)	59	(50%)
16	RO_GrNoida	44	37	(84%)	7	(16%)
17	Greater Noida Authority	128	92	(72%)	36	(28%)
18	RO_Noida	83	69	(83%)	14	(17%)
19	Noida Authority	477	372	(78%)	105	(22%)
20	GMDA	39	23	(59%)	16	(41%)
21	RO Faridabad	13	8	(62%)	5	(38%)
22	MC_Faridabad	169	68	(40%)	101	(60%)
23	Mun Corp Gurugram	594	430	(72%)	164	(28%)
24	HSPCBS Gurugram	15	8	(53%)	7	(47%)
25	HSPCBN Gurugram	18	18	(100%)	0	(0%)
26	Ballabhgarh	3	2	(67%)	1	(33%)
27	RSPCB	6	0	(0%)	6	(100%)
28	NHAI	26	4	(15%)	22	(85%)
	<b>Total</b>	<b>3409</b>	<b>2052</b>	<b>(60%)</b>	<b>1357</b>	<b>(40%)</b>