

**Social Media Agency-wise Data (15th Oct 2021 - 5th May 2022) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	114	99	(87%)	15	(13%)
2	DSIIDC	7	7	(100%)	0	(0%)
3	DMRC	15	13	(87%)	2	(13%)
4	DDA	128	85	(66%)	43	(34%)
5	Irrigation & Flood Control deptt	40	35	(88%)	5	(13%)
6	Delhi Jal Board	159	107	(67%)	52	(33%)
7	Delhi Trpt Dept	45	44	(98%)	1	(2%)
8	DPCC	34	21	(62%)	13	(38%)
9	EDMC	115	28	(24%)	87	(76%)
10	North DMC	289	50	(17%)	239	(83%)
11	NEW DELHI DMC	1	0	(0%)	1	(100%)
12	SDMC	568	248	(44%)	320	(56%)
13	Delhi Traffic Police	100	91	(91%)	9	(9%)
14	RO_Ghaziabad	52	35	(67%)	17	(33%)
15	MC_Ghaziabad	116	58	(50%)	58	(50%)
16	RO_GrNoida	43	37	(86%)	6	(14%)
17	Greater Noida Authority	126	92	(73%)	34	(27%)
18	RO_Noida	82	69	(84%)	13	(16%)
19	Noida Authority	474	372	(78%)	102	(22%)
20	GMDA	38	23	(61%)	15	(39%)
21	RO Faridabad	12	8	(67%)	4	(33%)
22	MC_Faridabad	168	68	(40%)	100	(60%)
23	Mun Corp Gurugram	589	415	(70%)	174	(30%)
24	HSPCBS Gurugram	15	8	(53%)	7	(47%)
25	HSPCBN Gurugram	18	17	(94%)	1	(6%)
26	Ballabhgarh	3	2	(67%)	1	(33%)
27	RSPCB	6	0	(0%)	6	(100%)
28	NHAI	25	4	(16%)	21	(84%)
	<b>Total</b>	<b>3382</b>	<b>2036</b>	<b>(60%)</b>	<b>1346</b>	<b>(40%)</b>