

**Social Media Agency-wise Data (15th Oct 2021 - 28th April 2022) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	114	97	(85%)	17	(15%)
2	DSIIDC	7	7	(100%)	0	(0%)
3	DMRC	15	13	(87%)	2	(13%)
4	DDA	125	85	(68%)	40	(32%)
5	Irrigation & Flood Control deptt	39	35	(90%)	4	(10%)
6	Delhi Jal Board	153	107	(70%)	46	(30%)
7	Delhi Trpt Dept	45	44	(98%)	1	(2%)
8	DPC	34	21	(62%)	13	(38%)
9	EDMC	114	28	(25%)	86	(75%)
10	North DMC	283	50	(18%)	233	(82%)
11	NEW DELHI DMC	1	0	(0%)	1	(100%)
12	SDMC	563	248	(44%)	315	(56%)
13	Delhi Traffic Police	100	91	(91%)	9	(9%)
14	RO_Ghaziabad	50	35	(70%)	15	(30%)
15	MC_Ghaziabad	116	58	(50%)	58	(50%)
16	RO_GrNoida	42	37	(88%)	5	(12%)
17	Greater Noida Authority	126	92	(73%)	34	(27%)
18	RO_Noida	81	69	(85%)	12	(15%)
19	Noida Authority	459	367	(80%)	92	(20%)
20	GMDA	37	23	(62%)	14	(38%)
21	RO Faridabad	12	8	(67%)	4	(33%)
22	MC_Faridabad	167	68	(41%)	99	(59%)
23	Mun Corp Gurugram	583	412	(71%)	171	(29%)
24	HSPCBS Gurugram	15	8	(53%)	7	(47%)
25	HSPCBN Gurugram	18	9	(50%)	9	(50%)
26	Ballabhgarh	2	2	(100%)	0	(0%)
27	RSPCB	6	0	(0%)	6	(100%)
28	NHAI	24	4	(17%)	20	(83%)
	<b>Total</b>	<b>3331</b>	<b>2018</b>	<b>(61%)</b>	<b>1313</b>	<b>(39%)</b>