

**Social Media Agency-wise Data (15th Oct 2021 - 20th April 2022) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	114	97	(85%)	17	(15%)
2	DSIIDC	7	7	(100%)	0	(0%)
3	DMRC	14	13	(93%)	1	(7%)
4	DDA	123	63	(51%)	60	(49%)
5	Irrigation & Flood Control deptt	39	35	(90%)	4	(10%)
6	Delhi Jal Board	150	107	(71%)	43	(29%)
7	Delhi Trpt Dept	45	44	(98%)	1	(2%)
8	DPCC	32	21	(66%)	11	(34%)
9	EDMC	114	28	(25%)	86	(75%)
10	North DMC	279	50	(18%)	229	(82%)
11	NEW DELHI DMC	1	0	(0%)	1	(100%)
12	SDMC	555	248	(45%)	307	(55%)
13	Delhi Traffic Police	100	79	(79%)	21	(21%)
14	RO_Ghaziabad	48	42	(88%)	6	(13%)
15	MC_Ghaziabad	115	58	(50%)	57	(50%)
16	RO_GrNoida	41	26	(63%)	15	(37%)
17	Greater Noida Authority	125	4	(3%)	121	(97%)
18	RO_Noida	81	0	(0%)	81	(100%)
19	Noida Authority	450	367	(82%)	83	(18%)
20	GMDA	30	19	(63%)	11	(37%)
21	RO Faridabad	12	8	(67%)	4	(33%)
22	MC_Faridabad	166	68	(41%)	98	(59%)
23	Mun Corp Gurugram	576	391	(68%)	185	(32%)
24	HSPCBS Gurugram	15	8	(53%)	7	(47%)
25	HSPCBN Gurugram	17	9	(53%)	8	(47%)
26	Ballabgarh	2	2	(100%)	0	(0%)
27	RSPCB	6	0	(0%)	6	(100%)
28	NHAI	24	4	(17%)	20	(83%)
	<b>Total</b>	<b>3281</b>	<b>1798</b>	<b>(55%)</b>	<b>1483</b>	<b>(45%)</b>