

**Social Media Agency-wise Data (15th Oct 2021 - 17th April 2022) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	114	97	(85%)	17	(15%)
2	DSIIDC	7	7	(100%)	0	(0%)
3	DMRC	14	13	(93%)	1	(7%)
4	DDA	122	63	(52%)	59	(48%)
5	Irrigation & Flood Control deptt	39	35	(90%)	4	(10%)
6	Delhi Jal Board	150	107	(71%)	43	(29%)
7	Delhi Trpt Dept	45	44	(98%)	1	(2%)
8	DPCC	31	21	(68%)	10	(32%)
9	EDMC	114	28	(25%)	86	(75%)
10	North DMC	278	50	(18%)	228	(82%)
11	NEW DELHI DMC	1	0	(0%)	1	(100%)
12	SDMC	551	248	(45%)	303	(55%)
13	Delhi Traffic Police	100	62	(62%)	38	(38%)
14	RO_Ghaziabad	47	42	(89%)	5	(11%)
15	MC_Ghaziabad	115	58	(50%)	57	(50%)
16	RO_GrNoida	41	26	(63%)	15	(37%)
17	Greater Noida Authority	125	4	(3%)	121	(97%)
18	RO_Noida	81	0	(0%)	81	(100%)
19	Noida Authority	449	330	(73%)	119	(27%)
20	GMDA	28	13	(46%)	15	(54%)
21	RO Faridabad	12	8	(67%)	4	(33%)
22	MC_Faridabad	166	68	(41%)	98	(59%)
23	Mun Corp Gurugram	573	380	(66%)	193	(34%)
24	HSPCBS Gurugram	15	8	(53%)	7	(47%)
25	HSPCBN Gurugram	17	9	(53%)	8	(47%)
26	Ballabgarh	5	0	(0%)	5	(100%)
27	RSPCB	6	0	(0%)	6	(100%)
28	NHAI	24	4	(17%)	20	(83%)
	<b>Total</b>	<b>3270</b>	<b>1725</b>	<b>(53%)</b>	<b>1545</b>	<b>(47%)</b>