



**CENTRAL POLLUTION CONTROL BOARD**  
Ministry of Environment, Forest, & Climate Change  
Government of India

**Redressal of Complaints lodged by CPCB Teams in Hotspot and other than Hotspot Areas in Delhi-NCR**

**From: 20-Oct-2021 To: 23-Nov-2021**

S.No	Area	Agency	No of Complaints Received	No of Complaints Resolved (%Resolved)	No of Complaints Not Resolved (%NotResolved)	
1	Delhi	North Delhi Municipal Corporation	122	22 (18 %)	100 (82%)	
2		South Delhi Municipal Corporation	147	45 (31 %)	102 (69%)	
3		Traffic Police Department	18	18 (100 %)	0 (0%)	
4		Delhi state industrial and infrastructure development corporation	50	47 (94 %)	3 (6%)	
5		New Delhi Municipal Council	6	6 (100 %)	0 (0%)	
6		Delhi Public Works Department	34	26 (76 %)	8 (24%)	
7		Delhi Development Authority	33	20 (61 %)	13 (39%)	
8		East Delhi Municipal Corporation	30	17 (57 %)	13 (43%)	
9		National Highways Authority of India	15	4 (27 %)	11 (73%)	
10		Delhi Jal Board	6	1 (17 %)	5 (83%)	
11		Central Public Works Department	22	0 (0 %)	22 (100%)	
12		Northern Railway	5	1 (20 %)	4 (80%)	
13		Delhi Metro Rail Corporation	3	2 (67 %)	1 (33%)	
14		Irrigation and Flood Control Department	4	0 (0 %)	4 (100%)	
15		Delhi Police Department	2	2 (100 %)	0 (0%)	
16		North_DMC_Chandni Chowk	1	1 (100 %)	0 (0%)	
17		Delhi Cantonment Board	1	1 (100 %)	0 (0%)	
18		Delhi Transport Department	1	0 (0 %)	1 (100%)	
19		Haryana	HSPCB	91	39 (43 %)	52 (57%)
20			Sonipat	17	0 (0 %)	17 (100%)
21	Bahadurgarh		8	0 (0 %)	8 (100%)	
22	RO Faridabad		42	8 (19 %)	34 (81%)	
23	Municipal Corporation Gurugram		14	3 (21 %)	11 (79%)	
24	Huda		7	0 (0 %)	7 (100%)	
25	Rajasthan	RSPCB	36	9 (25 %)	27 (75%)	
26	Uttar Pradesh	UPPCB	38	20 (53 %)	18 (47%)	
27		Noida	40	12 (30 %)	28 (70%)	
28		GNoida_Authority	2	2 (100 %)	0 (0%)	
29		MC_Ghaziabad	2	0 (0 %)	2 (100%)	
30		Ghaziabad	13	3 (23 %)	10 (77%)	
		<b>Total</b>	<b>810</b>	<b>309 (39%)</b>	<b>501 (61%)</b>	