

**Social Media Agency-wise Data (15th Oct 2021 - 29th Mar 2022) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	Delhi Jal Board	147	98	(67%)	49	(33%)
2	DSIIDC	7	7	(100%)	0	(0%)
3	PWD	108	74	(69%)	34	(31%)
4	DMRC	13	13	(100%)	0	(0%)
5	Delhi Trpt Dept	45	44	(98%)	1	(2%)
6	Irrigation & Flood Control deptt	39	34	(87%)	5	(13%)
7	DPCC	31	21	(68%)	10	(32%)
8	Delhi Traffic Police	99	33	(33%)	66	(67%)
9	DDA	117	38	(32%)	79	(68%)
10	NEW DELHI DMC	1	0	(0%)	1	(100%)
11	North DMC	274	50	(18%)	224	(82%)
12	SDMC	536	211	(39%)	325	(61%)
13	EDMC	110	28	(25%)	82	(75%)
14	RO_Ghaziabad	47	42	(89%)	5	(11%)
15	MC_Ghaziabad	112	34	(30%)	78	(70%)
16	RO_GrNoida	38	12	(32%)	26	(68%)
17	Greater Noida Authority	123	4	(3%)	119	(97%)
18	RO_Noida	81	0	(0%)	81	(100%)
19	Noida Authority	441	329	(75%)	112	(25%)
20	GMDA	24	7	(29%)	17	(71%)
21	RO Faridabad	12	8	(67%)	4	(33%)
22	MC_Faridabad	164	68	(41%)	96	(59%)
23	Mun Corp Gurugram	551	366	(66%)	185	(34%)
24	HSPCBS Gurugram	14	8	(57%)	6	(43%)
25	HSPCBN Gurugram	15	8	(53%)	7	(47%)
26	Ballabgarh	5	0	(0%)	5	(100%)
27	RSPCB	6	0	(0%)	6	(100%)
28	NHAI	22	4	(18%)	18	(82%)
	<b>Total</b>	<b>3182</b>	<b>1541</b>	<b>(48%)</b>	<b>1641</b>	<b>(52%)</b>