

**Social Media Agency-wise Data (15th Oct 2021 - 27th Apr 2025) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	Delhi Pollution Control Committee	131	63	(48%)	68	(52%)
2	Delhi State Industrial and Infrastructure Development Corporation	21	10	(48%)	11	(52%)
3	Delhi Transport Infrastructure Development Corporation Limited	0	0	N/A	0	N/A
4	Delhi Metro Rail Corporation	69	69	(100%)	0	(0%)
5	Delhi Development Authority	354	99	(28%)	255	(72%)
6	Delhi Cantonment Board	1	0	(0%)	1	(100%)
7	Delhi Jal Board	890	206	(23%)	684	(77%)
8	Delhi Transport Department	283	281	(99%)	2	(1%)
9	Delhi Police Department	4	0	(0%)	4	(100%)
10	Irrigation and Flood Control Department	132	118	(89%)	14	(11%)
11	Indraprastha Gas Ltd	1	0	(0%)	1	(100%)
12	Municipal Corporation of Delhi	3719	838	(23%)	2881	(77%)
13	New Delhi Municipal Council	13	2	(15%)	11	(85%)
14	Public Works Department	811	757	(93%)	54	(7%)
15	Traffic Police Department	612	612	(100%)	0	(0%)
16	Greater Noida Authority	537	533	(99%)	4	(1%)
17	Municipal Corporation Ghaziabad	394	138	(35%)	256	(65%)
18	Meerut Nagar Nigam	10	1	(10%)	9	(90%)
19	Nagar Palika Parishad Hapur	7	2	(29%)	5	(71%)
20	Nagar Palika Parishad Loni	11	0	(0%)	11	(100%)
21	Noida Authority	2658	1852	(70%)	806	(30%)
22	Noida Traffic Police	6	2	(33%)	4	(67%)
23	UPPCB - RO Ghaziabad	337	187	(55%)	150	(45%)
24	UPPCB - RO Greater Noida	195	188	(96%)	7	(4%)
25	UPPCB - RO Noida	157	140	(89%)	17	(11%)
26	Ghaziabad Development Authority	9	0	(0%)	9	(100%)
27	UPPCB	32	17	(53%)	15	(47%)
28	Gurugram Metropolitan Development Authority	154	37	(24%)	117	(76%)
29	Haryana SPCB	43	15	(35%)	28	(65%)
30	HSPCB Gurugram South	31	31	(100%)	0	(0%)
31	HSPCB Gurugram North	34	34	(100%)	0	(0%)
32	HSPCB - RO Ballabhgarh	22	19	(86%)	3	(14%)
33	HSPCB - RO Faridabad	58	50	(86%)	8	(14%)
34	Municipal Corporation Faridabad	431	223	(52%)	208	(48%)
35	Municipal Corporation Gurugram	2235	951	(43%)	1284	(57%)
36	Directorate of Urban Local Bodies, Haryana	73	6	(8%)	67	(92%)
37	RO - Bahadurgarh	7	6	(86%)	1	(14%)
38	RO - Panipat	2	0	(0%)	2	(100%)
39	Traffic Police Gurugram	3	3	(100%)	0	(0%)
40	Rajasthan SPCB	18	4	(22%)	14	(78%)
41	National Highways Authority of India	129	5	(4%)	124	(96%)
	<b>Total</b>	<b>14634</b>	<b>7499</b>	<b>(51%)</b>	<b>7135</b>	<b>(49%)</b>