

**Social Media Agency-wise Data (15th Oct 2021 - 23rd Apr 2025) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	Delhi Pollution Control Committee	127	63	(50%)	64	(50%)
2	Delhi State Industrial and Infrastructure Development Corporation	21	10	(48%)	11	(52%)
3	Delhi Transport Infrastructure Development Corporation Limited	0	0	N/A	0	N/A
4	Delhi Metro Rail Corporation	69	69	(100%)	0	(0%)
5	Delhi Development Authority	354	99	(28%)	255	(72%)
6	Delhi Cantonment Board	1	0	(0%)	1	(100%)
7	Delhi Jal Board	889	206	(23%)	683	(77%)
8	Delhi Transport Department	282	279	(99%)	3	(1%)
9	Delhi Police Department	4	0	(0%)	4	(100%)
10	Irrigation and Flood Control Department	130	117	(90%)	13	(10%)
11	Indraprastha Gas Ltd	1	0	(0%)	1	(100%)
12	Municipal Corporation of Delhi	3711	838	(23%)	2873	(77%)
13	New Delhi Municipal Council	13	2	(15%)	11	(85%)
14	Public Works Department	811	756	(93%)	55	(7%)
15	Traffic Police Department	612	612	(100%)	0	(0%)
16	Greater Noida Authority	533	530	(99%)	3	(1%)
17	Municipal Corporation Ghaziabad	392	138	(35%)	254	(65%)
18	Meerut Nagar Nigam	8	1	(13%)	7	(88%)
19	Nagar Palika Parishad Hapur	7	2	(29%)	5	(71%)
20	Nagar Palika Parishad Loni	11	0	(0%)	11	(100%)
21	Noida Authority	2652	1850	(70%)	802	(30%)
22	Noida Traffic Police	6	2	(33%)	4	(67%)
23	UPPCB - RO Ghaziabad	337	187	(55%)	150	(45%)
24	UPPCB - RO Greater Noida	194	188	(97%)	6	(3%)
25	UPPCB - RO Noida	157	140	(89%)	17	(11%)
26	Ghaziabad Development Authority	9	0	(0%)	9	(100%)
27	UPPCB	30	12	(40%)	18	(60%)
28	Gurugram Metropolitan Development Authority	154	37	(24%)	117	(76%)
29	Haryana SPCB	43	14	(33%)	29	(67%)
30	HSPCB Gurugram South	31	31	(100%)	0	(0%)
31	HSPCB Gurugram North	34	34	(100%)	0	(0%)
32	HSPCB - RO Ballabhgarh	22	19	(86%)	3	(14%)
33	HSPCB - RO Faridabad	58	50	(86%)	8	(14%)
34	Municipal Corporation Faridabad	432	223	(52%)	209	(48%)
35	Municipal Corporation Gurugram	2232	949	(43%)	1283	(57%)
36	Directorate of Urban Local Bodies, Haryana	72	6	(8%)	66	(92%)
37	RO - Bahadurgarh	7	6	(86%)	1	(14%)
38	RO - Panipat	2	0	(0%)	2	(100%)
39	Traffic Police Gurugram	3	3	(100%)	0	(0%)
40	Rajasthan SPCB	18	4	(22%)	14	(78%)
41	National Highways Authority of India	129	5	(4%)	124	(96%)
	<b>Total</b>	<b>14598</b>	<b>7482</b>	<b>(51%)</b>	<b>7116</b>	<b>(49%)</b>