

Social Media Agency-wise Data (15th Oct 2021 - 15th Apr 2025) in Delhi-NCR

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	Delhi Pollution Control Committee	130	62	(48%)	68	(52%)
2	Delhi State Industrial and Infrastructure Development Corporation	21	10	(48%)	11	(52%)
3	Delhi Transport Infrastructure Development Corporation Limited	0	0	N/A	0	N/A
4	Delhi Metro Rail Corporation	69	69	(100%)	0	(0%)
5	Delhi Development Authority	353	99	(28%)	254	(72%)
6	Delhi Cantonment Board	1	0	(0%)	1	(100%)
7	Delhi Jal Board	883	206	(23%)	677	(77%)
8	Delhi Transport Department	279	278	(100%)	1	(0%)
9	Delhi Police Department	4	0	(0%)	4	(100%)
10	Irrigation and Flood Control Department	130	117	(90%)	13	(10%)
11	Indraprastha Gas Ltd	1	0	(0%)	1	(100%)
12	Municipal Corporation of Delhi	3697	829	(22%)	2868	(78%)
13	New Delhi Municipal Council	13	2	(15%)	11	(85%)
14	Public Works Department	809	750	(93%)	59	(7%)
15	Traffic Police Department	612	612	(100%)	0	(0%)
16	Greater Noida Authority	531	527	(99%)	4	(1%)
17	Municipal Corporation Ghaziabad	392	138	(35%)	254	(65%)
18	Meerut Nagar Nigam	8	1	(13%)	7	(88%)
19	Nagar Palika Parishad Hapur	7	2	(29%)	5	(71%)
20	Nagar Palika Parishad Loni	11	0	(0%)	11	(100%)
21	Noida Authority	2644	1835	(69%)	809	(31%)
22	Noida Traffic Police	6	2	(33%)	4	(67%)
23	UPPCB - RO Ghaziabad	334	181	(54%)	153	(46%)
24	UPPCB - RO Greater Noida	192	183	(95%)	9	(5%)
25	UPPCB - RO Noida	159	138	(87%)	21	(13%)
26	Ghaziabad Development Authority	9	0	(0%)	9	(100%)
27	UPPCB	30	12	(40%)	18	(60%)
28	Gurugram Metropolitan Development Authority	153	37	(24%)	116	(76%)
29	Haryana SPCB	43	14	(33%)	29	(67%)
30	HSPCB Gurugram South	31	31	(100%)	0	(0%)
31	HSPCB Gurugram North	34	34	(100%)	0	(0%)
32	HSPCB - RO Ballabhgarh	22	19	(86%)	3	(14%)
33	HSPCB - RO Faridabad	57	50	(88%)	7	(12%)
34	Municipal Corporation Faridabad	434	222	(51%)	212	(49%)
35	Municipal Corporation Gurugram	2225	942	(42%)	1283	(58%)
36	Directorate of Urban Local Bodies, Haryana	70	6	(9%)	64	(91%)
37	RO - Bahadurgarh	7	6	(86%)	1	(14%)
38	RO - Panipat	2	0	(0%)	2	(100%)
39	Traffic Police Gurugram	3	3	(100%)	0	(0%)
40	Rajasthan SPCB	18	4	(22%)	14	(78%)
41	National Highways Authority of India	129	5	(4%)	124	(96%)
	Total	14553	7426	(51%)	7127	(49%)