

**Social Media Agency-wise Data (15th Oct 2021 - 03rd Apr 2025) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	Delhi Pollution Control Committee	130	61	(47%)	69	(53%)
2	Delhi State Industrial and Infrastructure Development Corporation	21	10	(48%)	11	(52%)
3	Delhi Transport Infrastructure Development Corporation Limited	0	0	N/A	0	N/A
4	Delhi Metro Rail Corporation	69	69	(100%)	0	(0%)
5	Delhi Development Authority	352	98	(28%)	254	(72%)
6	Delhi Cantonment Board	1	0	(0%)	1	(100%)
7	Delhi Jal Board	881	206	(23%)	675	(77%)
8	Delhi Transport Department	275	274	(100%)	1	(0%)
9	Delhi Police Department	4	0	(0%)	4	(100%)
10	Irrigation and Flood Control Department	127	117	(92%)	10	(8%)
11	Indraprastha Gas Ltd	1	0	(0%)	1	(100%)
12	Municipal Corporation of Delhi	3669	815	(22%)	2854	(78%)
13	New Delhi Municipal Council	13	1	(8%)	12	(92%)
14	Public Works Department	803	745	(93%)	58	(7%)
15	Traffic Police Department	612	612	(100%)	0	(0%)
16	Greater Noida Authority	525	521	(99%)	4	(1%)
17	Municipal Corporation Ghaziabad	392	138	(35%)	254	(65%)
18	Meerut Nagar Nigam	8	1	(13%)	7	(88%)
19	Nagar Palika Parishad Hapur	7	2	(29%)	5	(71%)
20	Nagar Palika Parishad Loni	11	0	(0%)	11	(100%)
21	Noida Authority	2634	1831	(70%)	803	(30%)
22	Noida Traffic Police	6	2	(33%)	4	(67%)
23	UPPCB - RO Ghaziabad	333	173	(52%)	160	(48%)
24	UPPCB - RO Greater Noida	190	183	(96%)	7	(4%)
25	UPPCB - RO Noida	157	138	(88%)	19	(12%)
26	Ghaziabad Development Authority	7	0	(0%)	7	(100%)
27	UPPCB	29	12	(41%)	17	(59%)
28	Gurugram Metropolitan Development Authority	153	37	(24%)	116	(76%)
29	Haryana SPCB	42	14	(33%)	28	(67%)
30	HSPCB Gurugram South	31	31	(100%)	0	(0%)
31	HSPCB Gurugram North	34	34	(100%)	0	(0%)
32	HSPCB - RO Ballabhgarh	22	19	(86%)	3	(14%)
33	HSPCB - RO Faridabad	57	50	(88%)	7	(12%)
34	Municipal Corporation Faridabad	433	220	(51%)	213	(49%)
35	Municipal Corporation Gurugram	2216	942	(43%)	1274	(57%)
36	Directorate of Urban Local Bodies, Haryana	70	6	(9%)	64	(91%)
37	RO - Bahadurgarh	6	6	(100%)	0	(0%)
38	RO - Panipat	2	0	(0%)	2	(100%)
39	Traffic Police Gurugram	3	3	(100%)	0	(0%)
40	Rajasthan SPCB	18	4	(22%)	14	(78%)
41	National Highways Authority of India	128	5	(4%)	123	(96%)
	<b>Total</b>	<b>14472</b>	<b>7380</b>	<b>(51%)</b>	<b>7092</b>	<b>(49%)</b>