

**Social Media Agency-wise Data (15th Oct 2021 - 27th Mar 2025) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	Delhi Pollution Control Committee	132	61	(46%)	71	(54%)
2	Delhi State Industrial and Infrastructure Development Corporation	21	10	(48%)	11	(52%)
3	Delhi Transport Infrastructure Development Corporation Limited	0	0	N/A	0	N/A
4	Delhi Metro Rail Corporation	69	69	(100%)	0	(0%)
5	Delhi Development Authority	349	98	(28%)	251	(72%)
6	Delhi Cantonment Board	1	0	(0%)	1	(100%)
7	Delhi Jal Board	877	206	(23%)	671	(77%)
8	Delhi Transport Department	272	269	(99%)	3	(1%)
9	Delhi Police Department	3	0	(0%)	3	(100%)
10	Irrigation and Flood Control Department	127	116	(91%)	11	(9%)
11	Indraprastha Gas Ltd	1	0	(0%)	1	(100%)
12	Municipal Corporation of Delhi	3651	809	(22%)	2842	(78%)
13	New Delhi Municipal Council	13	1	(8%)	12	(92%)
14	Public Works Department	798	738	(92%)	60	(8%)
15	Traffic Police Department	612	610	(100%)	2	(0%)
16	Greater Noida Authority	520	518	(100%)	2	(0%)
17	Municipal Corporation Ghaziabad	392	138	(35%)	254	(65%)
18	Meerut Nagar Nigam	8	1	(13%)	7	(88%)
19	Nagar Palika Parishad Hapur	7	2	(29%)	5	(71%)
20	Nagar Palika Parishad Loni	11	0	(0%)	11	(100%)
21	Noida Authority	2626	1803	(69%)	823	(31%)
22	Noida Traffic Police	6	2	(33%)	4	(67%)
23	UPPCB - RO Ghaziabad	330	173	(52%)	157	(48%)
24	UPPCB - RO Greater Noida	187	183	(98%)	4	(2%)
25	UPPCB - RO Noida	156	138	(88%)	18	(12%)
26	Ghaziabad Development Authority	6	0	(0%)	6	(100%)
27	UPPCB	29	10	(34%)	19	(66%)
28	Gurugram Metropolitan Development Authority	153	37	(24%)	116	(76%)
29	Haryana SPCB	42	14	(33%)	28	(67%)
30	HSPCB Gurugram South	31	31	(100%)	0	(0%)
31	HSPCB Gurugram North	34	34	(100%)	0	(0%)
32	HSPCB - RO Ballabhgarh	22	19	(86%)	3	(14%)
33	HSPCB - RO Faridabad	57	50	(88%)	7	(12%)
34	Municipal Corporation Faridabad	438	209	(48%)	229	(52%)
35	Municipal Corporation Gurugram	2207	941	(43%)	1266	(57%)
36	Directorate of Urban Local Bodies, Haryana	64	6	(9%)	58	(91%)
37	RO - Bahadurgarh	6	3	(50%)	3	(50%)
38	RO - Panipat	2	0	(0%)	2	(100%)
39	Traffic Police Gurugram	3	3	(100%)	0	(0%)
40	Rajasthan SPCB	18	4	(22%)	14	(78%)
41	National Highways Authority of India	127	5	(4%)	122	(96%)
	<b>Total</b>	<b>14408</b>	<b>7311</b>	<b>(51%)</b>	<b>7097</b>	<b>(49%)</b>