

Social Media Agency-wise Data (15th Oct 2021 - 26th Mar 2025) in Delhi-NCR

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	Delhi Pollution Control Committee	132	60	(45%)	72	(55%)
2	Delhi State Industrial and Infrastructure Development Corporation	21	10	(48%)	11	(52%)
3	Delhi Transport Infrastructure Development Corporation Limited	0	0	N/A	0	N/A
4	Delhi Metro Rail Corporation	69	68	(99%)	1	(1%)
5	Delhi Development Authority	347	98	(28%)	249	(72%)
6	Delhi Cantonment Board	1	0	(0%)	1	(100%)
7	Delhi Jal Board	877	206	(23%)	671	(77%)
8	Delhi Transport Department	270	269	(100%)	1	(0%)
9	Delhi Police Department	2	0	(0%)	2	(100%)
10	Irrigation and Flood Control Department	126	115	(91%)	11	(9%)
11	Indraprastha Gas Ltd	1	0	(0%)	1	(100%)
12	Municipal Corporation of Delhi	3648	805	(22%)	2843	(78%)
13	New Delhi Municipal Council	13	1	(8%)	12	(92%)
14	Public Works Department	798	737	(92%)	61	(8%)
15	Traffic Police Department	612	610	(100%)	2	(0%)
16	Greater Noida Authority	518	518	(100%)	0	(0%)
17	Municipal Corporation Ghaziabad	392	138	(35%)	254	(65%)
18	Meerut Nagar Nigam	7	1	(14%)	6	(86%)
19	Nagar Palika Parishad Hapur	7	1	(14%)	6	(86%)
20	Nagar Palika Parishad Loni	10	0	(0%)	10	(100%)
21	Noida Authority	2623	1802	(69%)	821	(31%)
22	Noida Traffic Police	6	2	(33%)	4	(67%)
23	UPPCB - RO Ghaziabad	330	173	(52%)	157	(48%)
24	UPPCB - RO Greater Noida	187	180	(96%)	7	(4%)
25	UPPCB - RO Noida	156	138	(88%)	18	(12%)
26	Ghaziabad Development Authority	6	0	(0%)	6	(100%)
27	UPPCB	29	10	(34%)	19	(66%)
28	Gurugram Metropolitan Development Authority	153	37	(24%)	116	(76%)
29	Haryana SPCB	42	14	(33%)	28	(67%)
30	HSPCB Gurugram South	31	31	(100%)	0	(0%)
31	HSPCB Gurugram North	34	34	(100%)	0	(0%)
32	HSPCB - RO Ballabhgarh	22	19	(86%)	3	(14%)
33	HSPCB - RO Faridabad	57	50	(88%)	7	(12%)
34	Municipal Corporation Faridabad	439	209	(48%)	230	(52%)
35	Municipal Corporation Gurugram	2206	941	(43%)	1265	(57%)
36	Directorate of Urban Local Bodies, Haryana	63	6	(10%)	57	(90%)
37	RO - Bahadurgarh	6	3	(50%)	3	(50%)
38	RO - Panipat	2	0	(0%)	2	(100%)
39	Traffic Police Gurugram	3	3	(100%)	0	(0%)
40	Rajasthan SPCB	18	4	(22%)	14	(78%)
41	National Highways Authority of India	127	5	(4%)	122	(96%)
	Total	14391	7298	(51%)	7093	(49%)