

**Social Media Agency-wise Data (15th Oct 2021 - 23rd Mar 2025) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	Delhi Pollution Control Committee	129	60	(47%)	69	(53%)
2	Delhi State Industrial and Infrastructure Development Corporation	21	10	(48%)	11	(52%)
3	Delhi Transport Infrastructure Development Corporation Limited	0	0	N/A	0	N/A
4	Delhi Metro Rail Corporation	68	67	(99%)	1	(1%)
5	Delhi Development Authority	349	97	(28%)	252	(72%)
6	Delhi Cantonment Board	1	0	(0%)	1	(100%)
7	Delhi Jal Board	874	206	(24%)	668	(76%)
8	Delhi Transport Department	270	268	(99%)	2	(1%)
9	Delhi Police Department	2	0	(0%)	2	(100%)
10	Irrigation and Flood Control Department	126	114	(90%)	12	(10%)
11	Indraprastha Gas Ltd	1	0	(0%)	1	(100%)
12	Municipal Corporation of Delhi	3640	796	(22%)	2844	(78%)
13	New Delhi Municipal Council	12	1	(8%)	11	(92%)
14	Public Works Department	799	737	(92%)	62	(8%)
15	Traffic Police Department	611	610	(100%)	1	(0%)
16	Greater Noida Authority	518	517	(100%)	1	(0%)
17	Municipal Corporation Ghaziabad	392	138	(35%)	254	(65%)
18	Meerut Nagar Nigam	7	1	(14%)	6	(86%)
19	Nagar Palika Parishad Hapur	7	1	(14%)	6	(86%)
20	Nagar Palika Parishad Loni	9	0	(0%)	9	(100%)
21	Noida Authority	2613	1800	(69%)	813	(31%)
22	Noida Traffic Police	6	2	(33%)	4	(67%)
23	UPPCB - RO Ghaziabad	329	173	(53%)	156	(47%)
24	UPPCB - RO Greater Noida	186	180	(97%)	6	(3%)
25	UPPCB - RO Noida	156	138	(88%)	18	(12%)
26	Ghaziabad Development Authority	6	0	(0%)	6	(100%)
27	UPPCB	27	10	(37%)	17	(63%)
28	Gurugram Metropolitan Development Authority	153	37	(24%)	116	(76%)
29	Haryana SPCB	42	13	(31%)	29	(69%)
30	HSPCB Gurugram South	31	31	(100%)	0	(0%)
31	HSPCB Gurugram North	34	34	(100%)	0	(0%)
32	HSPCB - RO Ballabhgarh	21	19	(90%)	2	(10%)
33	HSPCB - RO Faridabad	58	49	(84%)	9	(16%)
34	Municipal Corporation Faridabad	439	190	(43%)	249	(57%)
35	Municipal Corporation Gurugram	2203	941	(43%)	1262	(57%)
36	Directorate of Urban Local Bodies, Haryana	62	6	(10%)	56	(90%)
37	RO - Bahadurgarh	6	3	(50%)	3	(50%)
38	RO - Panipat	2	0	(0%)	2	(100%)
39	Traffic Police Gurugram	3	3	(100%)	0	(0%)
40	Rajasthan SPCB	18	4	(22%)	14	(78%)
41	National Highways Authority of India	127	5	(4%)	122	(96%)
	<b>Total</b>	<b>14358</b>	<b>7261</b>	<b>(51%)</b>	<b>7097</b>	<b>(49%)</b>