

Social Media Agency-wise Data (15th Oct 2021 - 20th Mar 2025) in Delhi-NCR

| S. No. | Agency | Total No. of Complaints Received | Total No. of Complaints Resolved(% Resolved) | | Total No. of Complaints Not Resolved(% Not Resolved) | |
|--------|---|----------------------------------|--|--------------|--|--------------|
| 1 | Delhi Pollution Control Committee | 129 | 60 | (47%) | 69 | (53%) |
| 2 | Delhi State Industrial and Infrastructure Development Corporation | 21 | 10 | (48%) | 11 | (52%) |
| 3 | Delhi Transport Infrastructure Development Corporation Limited | 0 | 0 | N/A | 0 | N/A |
| 4 | Delhi Metro Rail Corporation | 68 | 67 | (99%) | 1 | (1%) |
| 5 | Delhi Development Authority | 348 | 95 | (27%) | 253 | (73%) |
| 6 | Delhi Cantonment Board | 1 | 0 | (0%) | 1 | (100%) |
| 7 | Delhi Jal Board | 874 | 206 | (24%) | 668 | (76%) |
| 8 | Delhi Transport Department | 268 | 268 | (100%) | 0 | (0%) |
| 9 | Delhi Police Department | 2 | 0 | (0%) | 2 | (100%) |
| 10 | Irrigation and Flood Control Department | 126 | 113 | (90%) | 13 | (10%) |
| 11 | Indraprastha Gas Ltd | 1 | 0 | (0%) | 1 | (100%) |
| 12 | Municipal Corporation of Delhi | 3631 | 792 | (22%) | 2839 | (78%) |
| 13 | New Delhi Municipal Council | 12 | 1 | (8%) | 11 | (92%) |
| 14 | Public Works Department | 797 | 732 | (92%) | 65 | (8%) |
| 15 | Traffic Police Department | 610 | 610 | (100%) | 0 | (0%) |
| 16 | Greater Noida Authority | 517 | 517 | (100%) | 0 | (0%) |
| 17 | Municipal Corporation Ghaziabad | 391 | 138 | (35%) | 253 | (65%) |
| 18 | Meerut Nagar Nigam | 7 | 1 | (14%) | 6 | (86%) |
| 19 | Nagar Palika Parishad Hapur | 7 | 1 | (14%) | 6 | (86%) |
| 20 | Nagar Palika Parishad Loni | 9 | 0 | (0%) | 9 | (100%) |
| 21 | Noida Authority | 2606 | 1795 | (69%) | 811 | (31%) |
| 22 | Noida Traffic Police | 6 | 2 | (33%) | 4 | (67%) |
| 23 | UPPCB - RO Ghaziabad | 329 | 173 | (53%) | 156 | (47%) |
| 24 | UPPCB - RO Greater Noida | 185 | 180 | (97%) | 5 | (3%) |
| 25 | UPPCB - RO Noida | 156 | 138 | (88%) | 18 | (12%) |
| 26 | Ghaziabad Development Authority | 6 | 0 | (0%) | 6 | (100%) |
| 27 | UPPCB | 27 | 10 | (37%) | 17 | (63%) |
| 28 | Gurugram Metropolitan Development Authority | 153 | 37 | (24%) | 116 | (76%) |
| 29 | Haryana SPCB | 42 | 13 | (31%) | 29 | (69%) |
| 30 | HSPCB Gurugram South | 31 | 31 | (100%) | 0 | (0%) |
| 31 | HSPCB Gurugram North | 34 | 34 | (100%) | 0 | (0%) |
| 32 | HSPCB - RO Ballabhgarh | 21 | 19 | (90%) | 2 | (10%) |
| 33 | HSPCB - RO Faridabad | 58 | 49 | (84%) | 9 | (16%) |
| 34 | Municipal Corporation Faridabad | 439 | 189 | (43%) | 250 | (57%) |
| 35 | Municipal Corporation Gurugram | 2202 | 941 | (43%) | 1261 | (57%) |
| 36 | Directorate of Urban Local Bodies, Haryana | 62 | 6 | (10%) | 56 | (90%) |
| 37 | RO - Bahadurgarh | 6 | 3 | (50%) | 3 | (50%) |
| 38 | RO - Panipat | 2 | 0 | (0%) | 2 | (100%) |
| 39 | Traffic Police Gurugram | 3 | 3 | (100%) | 0 | (0%) |
| 40 | Rajasthan SPCB | 18 | 4 | (22%) | 14 | (78%) |
| 41 | National Highways Authority of India | 127 | 5 | (4%) | 122 | (96%) |
| | Total | 14332 | 7243 | (51%) | 7089 | (49%) |