

Social Media Agency-wise Data (15th Oct 2021 - 10th Mar 2025) in Delhi-NCR

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	Delhi Pollution Control Committee	123	60	(49%)	63	(51%)
2	Delhi State Industrial and Infrastructure Development Corporation	21	10	(48%)	11	(52%)
3	Delhi Transport Infrastructure Development Corporation Limited	1	0	(0%)	1	(100%)
4	Delhi Metro Rail Corporation	67	67	(100%)	0	(0%)
5	Delhi Development Authority	347	95	(27%)	252	(73%)
6	Delhi Cantonment Board	1	0	(0%)	1	(100%)
7	Delhi Jal Board	868	206	(24%)	662	(76%)
8	Delhi Transport Department	268	268	(100%)	0	(0%)
9	Delhi Police Department	2	0	(0%)	2	(100%)
10	Irrigation and Flood Control Department	124	109	(88%)	15	(12%)
11	Indraprastha Gas Ltd	2	0	(0%)	2	(100%)
12	Municipal Corporation of Delhi	3618	722	(20%)	2896	(80%)
13	New Delhi Municipal Council	12	1	(8%)	11	(92%)
14	Public Works Department	789	730	(93%)	59	(7%)
15	Traffic Police Department	610	610	(100%)	0	(0%)
16	Greater Noida Authority	516	512	(99%)	4	(1%)
17	Municipal Corporation Ghaziabad	390	135	(35%)	255	(65%)
18	Meerut Nagar Nigam	6	1	(17%)	5	(83%)
19	Nagar Palika Parishad Hapur	7	1	(14%)	6	(86%)
20	Nagar Palika Parishad Loni	9	0	(0%)	9	(100%)
21	Noida Authority	2592	1790	(69%)	802	(31%)
22	Noida Traffic Police	5	2	(40%)	3	(60%)
23	UPPCB - RO Ghaziabad	327	173	(53%)	154	(47%)
24	UPPCB - RO Greater Noida	185	180	(97%)	5	(3%)
25	UPPCB - RO Noida	156	138	(88%)	18	(12%)
26	Ghaziabad Development Authority	6	0	(0%)	6	(100%)
27	UPPCB	27	10	(37%)	17	(63%)
28	Gurugram Metropolitan Development Authority	151	37	(25%)	114	(75%)
29	Haryana SPCB	41	13	(32%)	28	(68%)
30	HSPCB Gurugram South	31	31	(100%)	0	(0%)
31	HSPCB Gurugram North	34	34	(100%)	0	(0%)
32	HSPCB - RO Ballabhgarh	19	19	(100%)	0	(0%)
33	HSPCB - RO Faridabad	60	48	(80%)	12	(20%)
34	Municipal Corporation Faridabad	437	176	(40%)	261	(60%)
35	Municipal Corporation Gurugram	2196	935	(43%)	1261	(57%)
36	Directorate of Urban Local Bodies, Haryana	59	6	(10%)	53	(90%)
37	RO - Bahadurgarh	6	3	(50%)	3	(50%)
38	RO - Panipat	2	0	(0%)	2	(100%)
39	Traffic Police Gurugram	3	3	(100%)	0	(0%)
40	Rajasthan SPCB	18	4	(22%)	14	(78%)
41	National Highways Authority of India	125	5	(4%)	120	(96%)
	Total	14261	7134	(50%)	7127	(50%)