

Social Media Agency-wise Data (15th Oct 2021 - 09th Mar 2025) in Delhi-NCR

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	Delhi Pollution Control Committee	125	60	(48%)	65	(52%)
2	Delhi State Industrial and Infrastructure Development Corporation	21	10	(48%)	11	(52%)
3	Delhi Transport Infrastructure Development Corporation Limited	1	0	(0%)	1	(100%)
4	Delhi Metro Rail Corporation	67	67	(100%)	0	(0%)
5	Delhi Development Authority	347	95	(27%)	252	(73%)
6	Delhi Cantonment Board	1	0	(0%)	1	(100%)
7	Delhi Jal Board	867	206	(24%)	661	(76%)
8	Delhi Transport Department	268	267	(100%)	1	(0%)
9	Delhi Police Department	2	0	(0%)	2	(100%)
10	Irrigation and Flood Control Department	124	109	(88%)	15	(12%)
11	Indraprastha Gas Ltd	2	0	(0%)	2	(100%)
12	Municipal Corporation of Delhi	3611	720	(20%)	2891	(80%)
13	New Delhi Municipal Council	12	1	(8%)	11	(92%)
14	Public Works Department	788	727	(92%)	61	(8%)
15	Traffic Police Department	610	610	(100%)	0	(0%)
16	Greater Noida Authority	516	511	(99%)	5	(1%)
17	Municipal Corporation Ghaziabad	391	135	(35%)	256	(65%)
18	Meerut Nagar Nigam	6	1	(17%)	5	(83%)
19	Nagar Palika Parishad Hapur	7	1	(14%)	6	(86%)
20	Nagar Palika Parishad Loni	9	0	(0%)	9	(100%)
21	Noida Authority	2592	1789	(69%)	803	(31%)
22	Noida Traffic Police	5	2	(40%)	3	(60%)
23	UPPCB - RO Ghaziabad	327	173	(53%)	154	(47%)
24	UPPCB - RO Greater Noida	185	180	(97%)	5	(3%)
25	UPPCB - RO Noida	156	138	(88%)	18	(12%)
26	UPPCB	27	10	(37%)	17	(63%)
27	Gurugram Metropolitan Development Authority	151	37	(25%)	114	(75%)
28	Haryana SPCB	41	13	(32%)	28	(68%)
29	HSPCB Gurugram South	31	31	(100%)	0	(0%)
30	HSPCB Gurugram North	34	34	(100%)	0	(0%)
31	HSPCB - RO Ballabhgarh	19	19	(100%)	0	(0%)
32	HSPCB - RO Faridabad	60	48	(80%)	12	(20%)
33	Municipal Corporation Faridabad	437	176	(40%)	261	(60%)
34	Municipal Corporation Gurugram	2195	934	(43%)	1261	(57%)
35	Directorate of Urban Local Bodies, Haryana	59	4	(7%)	55	(93%)
36	RO - Bahadurgarh	6	3	(50%)	3	(50%)
37	RO - Panipat	2	0	(0%)	2	(100%)
38	Traffic Police Gurugram	3	3	(100%)	0	(0%)
39	Rajasthan SPCB	18	4	(22%)	14	(78%)
40	National Highways Authority of India	125	5	(4%)	120	(96%)
	Total	14248	7123	(50%)	7125	(50%)