

**Social Media Agency-wise Data (15th Oct 2021 - 04th Mar 2025) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	Delhi Pollution Control Committee	123	60	(49%)	63	(51%)
2	Delhi State Industrial and Infrastructure Development Corporation	21	10	(48%)	11	(52%)
3	Delhi Transport Infrastructure Development Corporation Limited	1	0	(0%)	1	(100%)
4	Delhi Metro Rail Corporation	68	66	(97%)	2	(3%)
5	Delhi Development Authority	345	95	(28%)	250	(72%)
6	Delhi Cantonment Board	1	0	(0%)	1	(100%)
7	Delhi Jal Board	861	206	(24%)	655	(76%)
8	Delhi Transport Department	267	267	(100%)	0	(0%)
9	Delhi Police Department	2	0	(0%)	2	(100%)
10	Irrigation and Flood Control Department	123	108	(88%)	15	(12%)
11	Indraprastha Gas Ltd	2	0	(0%)	2	(100%)
12	Municipal Corporation of Delhi	3603	703	(20%)	2900	(80%)
13	New Delhi Municipal Council	12	1	(8%)	11	(92%)
14	Public Works Department	773	724	(94%)	49	(6%)
15	Traffic Police Department	610	609	(100%)	1	(0%)
16	Greater Noida Authority	512	509	(99%)	3	(1%)
17	Municipal Corporation Ghaziabad	390	135	(35%)	255	(65%)
18	Meerut Nagar Nigam	5	1	(20%)	4	(80%)
19	Nagar Palika Parishad Hapur	7	1	(14%)	6	(86%)
20	Nagar Palika Parishad Loni	9	0	(0%)	9	(100%)
21	Noida Authority	2584	1787	(69%)	797	(31%)
22	Noida Traffic Police	5	2	(40%)	3	(60%)
23	UPPCB - RO Ghaziabad	326	173	(53%)	153	(47%)
24	UPPCB - RO Greater Noida	183	180	(98%)	3	(2%)
25	UPPCB - RO Noida	155	138	(89%)	17	(11%)
26	UPPCB	26	10	(38%)	16	(62%)
27	Gurugram Metropolitan Development Authority	150	37	(25%)	113	(75%)
28	Haryana SPCB	40	13	(33%)	27	(68%)
29	HSPCB Gurugram South	31	31	(100%)	0	(0%)
30	HSPCB Gurugram North	34	34	(100%)	0	(0%)
31	HSPCB - RO Ballabhgarh	19	19	(100%)	0	(0%)
32	HSPCB - RO Faridabad	60	48	(80%)	12	(20%)
33	Municipal Corporation Faridabad	437	176	(40%)	261	(60%)
34	Municipal Corporation Gurugram	2194	932	(42%)	1262	(58%)
35	Directorate of Urban Local Bodies, Haryana	58	4	(7%)	54	(93%)
36	RO - Bahadurgarh	6	3	(50%)	3	(50%)
37	RO - Panipat	2	0	(0%)	2	(100%)
38	Traffic Police Gurugram	3	1	(33%)	2	(67%)
39	Rajasthan SPCB	18	4	(22%)	14	(78%)
40	National Highways Authority of India	125	5	(4%)	120	(96%)
	<b>Total</b>	<b>14191</b>	<b>7092</b>	<b>(50%)</b>	<b>7099</b>	<b>(50%)</b>