

**Social Media Agency-wise Data (15th Oct 2021 - 03rd Mar 2025) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	Delhi Pollution Control Committee	123	60	(49%)	63	(51%)
2	Delhi State Industrial and Infrastructure Development Corporation	21	9	(43%)	12	(57%)
3	Delhi Transport Infrastructure Development Corporation Limited	1	0	(0%)	1	(100%)
4	Delhi Metro Rail Corporation	68	65	(96%)	3	(4%)
5	Delhi Development Authority	345	95	(28%)	250	(72%)
6	Delhi Cantonment Board	1	0	(0%)	1	(100%)
7	Delhi Jal Board	860	206	(24%)	654	(76%)
8	Delhi Transport Department	267	266	(100%)	1	(0%)
9	Delhi Police Department	2	0	(0%)	2	(100%)
10	Irrigation and Flood Control Department	123	107	(87%)	16	(13%)
11	Indraprastha Gas Ltd	2	0	(0%)	2	(100%)
12	Municipal Corporation of Delhi	3599	695	(19%)	2904	(81%)
13	New Delhi Municipal Council	12	1	(8%)	11	(92%)
14	Public Works Department	772	723	(94%)	49	(6%)
15	Traffic Police Department	609	609	(100%)	0	(0%)
16	Greater Noida Authority	511	509	(100%)	2	(0%)
17	Municipal Corporation Ghaziabad	390	135	(35%)	255	(65%)
18	Meerut Nagar Nigam	5	1	(20%)	4	(80%)
19	Nagar Palika Parishad Hapur	7	1	(14%)	6	(86%)
20	Nagar Palika Parishad Loni	9	0	(0%)	9	(100%)
21	Noida Authority	2583	1787	(69%)	796	(31%)
22	Noida Traffic Police	5	2	(40%)	3	(60%)
23	UPPCB - RO Ghaziabad	326	173	(53%)	153	(47%)
24	UPPCB - RO Greater Noida	183	180	(98%)	3	(2%)
25	UPPCB - RO Noida	155	138	(89%)	17	(11%)
26	UPPCB	26	10	(38%)	16	(62%)
27	Gurugram Metropolitan Development Authority	149	37	(25%)	112	(75%)
28	Haryana SPCB	40	13	(33%)	27	(68%)
29	HSPCB Gurugram South	31	31	(100%)	0	(0%)
30	HSPCB Gurugram North	34	34	(100%)	0	(0%)
31	HSPCB - RO Ballabhgarh	19	19	(100%)	0	(0%)
32	HSPCB - RO Faridabad	60	48	(80%)	12	(20%)
33	Municipal Corporation Faridabad	437	176	(40%)	261	(60%)
34	Municipal Corporation Gurugram	2193	932	(42%)	1261	(58%)
35	Directorate of Urban Local Bodies, Haryana	58	4	(7%)	54	(93%)
36	RO - Bahadurgarh	6	3	(50%)	3	(50%)
37	RO - Panipat	2	0	(0%)	2	(100%)
38	Traffic Police Gurugram	3	1	(33%)	2	(67%)
39	Rajasthan SPCB	18	4	(22%)	14	(78%)
40	National Highways Authority of India	125	5	(4%)	120	(96%)
	<b>Total</b>	<b>14180</b>	<b>7079</b>	<b>(50%)</b>	<b>7101</b>	<b>(50%)</b>