

Social Media Agency-wise Data (15th Oct 2021 - 26th Feb 2025) in Delhi-NCR

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	Delhi Pollution Control Committee	119	59	(50%)	60	(50%)
2	Delhi State Industrial and Infrastructure Development Corporation	21	9	(43%)	12	(57%)
3	Delhi Transport Infrastructure Development Corporation Limited	1	0	(0%)	1	(100%)
4	Delhi Metro Rail Corporation	67	64	(96%)	3	(4%)
5	Delhi Development Authority	341	94	(28%)	247	(72%)
6	Delhi Cantonment Board	1	0	(0%)	1	(100%)
7	Delhi Jal Board	858	190	(22%)	668	(78%)
8	Delhi Transport Department	266	265	(100%)	1	(0%)
9	Delhi Police Department	2	0	(0%)	2	(100%)
10	Irrigation and Flood Control Department	124	100	(81%)	24	(19%)
11	Indraprastha Gas Ltd	1	0	(0%)	1	(100%)
12	Municipal Corporation of Delhi	3599	636	(18%)	2963	(82%)
13	New Delhi Municipal Council	13	1	(8%)	12	(92%)
14	Public Works Department	758	715	(94%)	43	(6%)
15	Traffic Police Department	609	604	(99%)	5	(1%)
16	Greater Noida Authority	512	502	(98%)	10	(2%)
17	Municipal Corporation Ghaziabad	392	135	(34%)	257	(66%)
18	Meerut Nagar Nigam	5	1	(20%)	4	(80%)
19	Nagar Palika Parishad Hapur	7	1	(14%)	6	(86%)
20	Nagar Palika Parishad Loni	9	0	(0%)	9	(100%)
21	Noida Authority	2578	1784	(69%)	794	(31%)
22	Noida Traffic Police	5	1	(20%)	4	(80%)
23	UPPCB - RO Ghaziabad	323	172	(53%)	151	(47%)
24	UPPCB - RO Greater Noida	183	178	(97%)	5	(3%)
25	UPPCB - RO Noida	156	138	(88%)	18	(12%)
26	UPPCB	26	9	(35%)	17	(65%)
27	Gurugram Metropolitan Development Authority	145	37	(26%)	108	(74%)
28	Haryana SPCB	40	9	(23%)	31	(78%)
29	HSPCB Gurugram South	31	31	(100%)	0	(0%)
30	HSPCB Gurugram North	34	34	(100%)	0	(0%)
31	HSPCB - RO Ballabhgarh	19	19	(100%)	0	(0%)
32	HSPCB - RO Faridabad	58	48	(83%)	10	(17%)
33	Municipal Corporation Faridabad	440	165	(38%)	275	(63%)
34	Municipal Corporation Gurugram	2194	922	(42%)	1272	(58%)
35	Directorate of Urban Local Bodies, Haryana	53	2	(4%)	51	(96%)
36	RO - Bahadurgarh	6	1	(17%)	5	(83%)
37	RO - Panipat	2	0	(0%)	2	(100%)
38	Traffic Police Gurugram	3	0	(0%)	3	(100%)
39	Rajasthan SPCB	18	3	(17%)	15	(83%)
40	National Highways Authority of India	125	5	(4%)	120	(96%)
	Total	14144	6934	(49%)	7210	(51%)