

**Social Media Agency-wise Data (15th Oct 2021 - 06th Feb 2025) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	Delhi Pollution Control Committee	119	59	(50%)	60	(50%)
2	Delhi State Industrial and Infrastructure Development Corporation	21	9	(43%)	12	(57%)
3	Delhi Transport Infrastructure Development Corporation Limited	1	0	(0%)	1	(100%)
4	Delhi Metro Rail Corporation	65	64	(98%)	1	(2%)
5	Delhi Development Authority	339	94	(28%)	245	(72%)
6	Delhi Cantonment Board	1	0	(0%)	1	(100%)
7	Delhi Jal Board	846	190	(22%)	656	(78%)
8	Delhi Transport Department	261	257	(98%)	4	(2%)
9	Delhi Police Department	1	0	(0%)	1	(100%)
10	Irrigation and Flood Control Department	124	97	(78%)	27	(22%)
11	Indraprastha Gas Ltd	1	0	(0%)	1	(100%)
12	Municipal Corporation of Delhi	3564	636	(18%)	2928	(82%)
13	New Delhi Municipal Council	13	1	(8%)	12	(92%)
14	Public Works Department	742	698	(94%)	44	(6%)
15	Traffic Police Department	604	602	(100%)	2	(0%)
16	Greater Noida Authority	507	500	(99%)	7	(1%)
17	Municipal Corporation Ghaziabad	391	131	(34%)	260	(66%)
18	Meerut Nagar Nigam	5	1	(20%)	4	(80%)
19	Nagar Palika Parishad Hapur	6	1	(17%)	5	(83%)
20	Nagar Palika Parishad Loni	8	0	(0%)	8	(100%)
21	Noida Authority	2541	1759	(69%)	782	(31%)
22	Noida Traffic Police	4	1	(25%)	3	(75%)
23	UPPCB - RO Ghaziabad	316	170	(54%)	146	(46%)
24	UPPCB - RO Greater Noida	181	173	(96%)	8	(4%)
25	UPPCB - RO Noida	154	138	(90%)	16	(10%)
26	UPPCB	25	4	(16%)	21	(84%)
27	Gurugram Metropolitan Development Authority	143	37	(26%)	106	(74%)
28	Haryana SPCB	34	9	(26%)	25	(74%)
29	HSPCB Gurugram South	31	31	(100%)	0	(0%)
30	HSPCB Gurugram North	34	34	(100%)	0	(0%)
31	HSPCB - RO Ballabhgarh	18	18	(100%)	0	(0%)
32	HSPCB - RO Faridabad	58	47	(81%)	11	(19%)
33	Municipal Corporation Faridabad	438	162	(37%)	276	(63%)
34	Municipal Corporation Gurugram	2158	909	(42%)	1249	(58%)
35	Directorate of Urban Local Bodies, Haryana	52	1	(2%)	51	(98%)
36	RO - Bahadurgarh	5	0	(0%)	5	(100%)
37	RO - Panipat	1	0	(0%)	1	(100%)
38	Traffic Police Gurugram	3	0	(0%)	3	(100%)
39	Rajasthan SPCB	17	3	(18%)	14	(82%)
40	National Highways Authority of India	125	5	(4%)	120	(96%)
	<b>Total</b>	<b>13957</b>	<b>6841</b>	<b>(49%)</b>	<b>7116</b>	<b>(51%)</b>